

### City of London Police Authority Board

Date: WEDNESDAY, 28 JUNE 2023

Time: 11.00 am

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

**Members:** Deputy James Thomson (Chair)

Tijs Broeke (Deputy Chair)

Caroline Addy Munsur Ali

Nicholas Bensted-Smith

Alderman Professor Emma Edhem

Helen Fentimen

Alderman Timothy Hailes Deputy Graham Packham

Deborah Oliver Dawn Wright

Melissa Collett (External Member) Andrew Lentin (External Member) Sir Craig Mackey (External Member) Michael Mitchell (External Member)

**Enquiries: Richard Holt** 

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Ian Thomas CBE
Town Clerk and Chief Executive

#### **AGENDA**

#### Part 1 - Public Agenda

#### 1. APOLOGIES

## 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

#### 3. MINUTES

To agree the draft public minutes and non-public summary of the Police Authority Board meeting held on the 24<sup>th</sup> of May.

For Decision (Pages 7 - 16)

#### 4. OUTSTANDING REFERENCES

Joint report of the Town Clerk and Commissioner.

For Information (Pages 17 - 18)

#### 5. **COMMITTEE MINUTES**

To receive the draft public minutes of the Board's Committees.

For Information

#### a) Draft minutes of the Economic and Cyber Crime Committee

To receive the draft public minutes of the Economic and Cyber Crime Committee held on the 11<sup>th</sup> of May.

For Information (Pages 19 - 24)

#### b) Draft minutes of the Resource, Risk and Estates Committee

To receive the draft minutes of the Resource, Risk and Estates Committee held on the 22<sup>nd</sup> of May.

For Information (Pages 25 - 30)

#### 6. CHAIR'S PUBLIC UPDATE

Report of the Chair.

For Information

(Pages 31 - 34)

#### 7. COMMISSIONER'S UPDATE

Report of the Commissioner.

For Information

(Pages 35 - 38)

#### 8. CITY OF LONDON POLICE ANNUAL REPORT 2022-23

Report of the Commissioner.

**For Decision** 

(Pages 39 - 54)

9. **CITY OF LONDON POLICE FINAL REVENUE & CAPITAL OUTTURN 2022/23** Report of the Commissioner.

**For Decision** 

(Pages 55 - 82)

10. NATIONAL BUSINESS CRIME PORTFOLIO- NATIONAL BUSINESS CRIME CENTRE UPDATE

Report of the Commissioner.

For Information

(Pages 83 - 92)

11. THE CITY OF LONDON POLICE PENSION BOARD - REVIEW OF ACTIVITIES FOR THE PERIOD 1 APRIL 2022 TO 31 MARCH 2023

Report of the Chamberlain.

**For Information** 

(Pages 93 - 98)

- 12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD
- 13. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT
- 14. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

#### Part 2 - Non-Public Agenda

#### 15. **NON-PUBLIC MINUTES**

To agree the draft non-public minutes summary of the Police Authority Board meeting held on the 24<sup>th</sup> of May.

For Decision (Pages 99 - 102)

#### 16. NON-PUBLIC COMMITTEE MINUTES

To receive the draft non-public minutes of the Board's Committees.

For Information

a) Draft non-public minutes of the Economic and Cyber Crime Committee

To receive the draft non-public minutes of the Economic and Cyber Crime Committee held on the 11<sup>th</sup> of May.

For Information (Pages 103 - 106)

b) Draft non-public minutes of the Resource, Risk and Estates Committee

To receive the draft non-public minutes of the Resource, Risk and Estates Committee held on the 22<sup>nd</sup> of May.

For Information (Pages 107 - 110)

17. CHAIR'S NON-PUBLIC UPDATE

The Chair to be heard.

For Information

18. **COMMISSIONER'S UPDATES** 

The Commissioner to be heard.

For Information

- 19. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD
- 20. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

#### Part 3- Confidential

#### 21. **CONFIDENTIAL MINUTES**

To agree the draft confidential minutes and non-public summary of the Police Authority Board meeting held on the 24<sup>th</sup> of May.

To be circulated separately.

For Decision



#### CITY OF LONDON POLICE AUTHORITY BOARD Wednesday, 24 May 2023

Minutes of the meeting of the City of London Police Authority Board held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Wednesday, 24 May 2023 at 11.00 am

#### **Present**

#### Members:

Deputy James Thomson (Chair)
Tijs Broeke (Deputy Chair)
Alderman Professor Emma Edhem
Helen Fentimen
Alderman Timothy Hailes
Deputy Graham Packham
Deborah Oliver
Dawn Wright
Melissa Collett (External Member)
Michael Mitchell (External Member)

#### In attendance:

Natasha Lloyd-Owen

#### In attendance virtually:

Andrew Lentin

#### Officers:

Ian Thomas
Bob Roberts
Richard Holt
Tanna Chandi
Richard Riley
Racheal Waldron
Caroline Al-Beyerty
Alistair Cook

Frank Marchione

- Town Clerk and Chief Executive

- Deputy Town Clerk

Town Clerk's DepartmentTown Clerk's DepartmentPolice Authority Director

- Police Authority

- The Chamberlain

Chief Financial Officer City of London Police and Police Authority Treasurer

- Comptroller and City Solicitor's

Department

#### **City of London Police:**

Angela Mclaren

Paul Betts

Nik Adams Alix Newbold Christopher Bell  Commissioner of the City of London Police

 Assistant Commissioner, City of London Police

- Commander, City of London Police

- City of London Police

- City of London Police

Hayley Williams William Duffy Kate MacLeod

- City of London Police
- City of London Police
- City of London Police

#### 1. APOLOGIES

Apologies were received from Sir Craig Mackey and Andrew Lentin.

## 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations made.

#### 3. MINUTES

The Board considered the public minutes and non-public summary of the previous meeting of the Police Authority Board held on the 2nd of May 2023.

**RESOLVED**– That the public minutes and non-public summary of the meeting of the Police Authority Board held on 2<sup>nd</sup> of May were approved as an accurate record.

## 4. STRATEGIC PLANNING & PERFORMANCE (POLICE) COMMITTEE DRAFT MINUTES

The Board received the draft minutes of the Strategic Planning and Performance Committee meeting held on the 3rd of May 2023.

**RESOLVED-** That the draft minutes be noted.

#### 5. OUTSTANDING REFERENCES

The Committee considered a report of the Town Clerk which set out Outstanding References from previous meetings of the Committee.

The Board were informed that the Police Authority Board's Handbook would be finalised before the next meeting of the Board and there would be update on the CCTV coverage in the Barbican estate provided at the next meeting of the Board.

Officers updated the Board on the preparations being made by the Corporation and the Force on the Terrorism (Protection of premises) draft bill and confirmed that a full update would be provided to the Board later in the year. Replying to a Member's query it Officers confirmed that impression was that the preparations were in a good place.

The Board were also updated on the Independent Advisory and Scrutiny Group noting that the prospective new membership was currently going through the appropriate vetting procedures.

**RESOLVED** – That the report be noted.

#### 6. CHAIR'S PUBLIC UPDATE

The Board received the Chair's public update.

The Chair highlighted to the Board that with reference to the provisional revenue outturn report for 22-23 received at the Resource Risk and Estates Committee the underspend in the budget was due to a one time windfall payment of rate rebate with potential uses of the four and a half million surplus to be assessed further by the Resource, Risk and Estates Committee.

In addition, the Chair informed the Board that the suicide prevention working group had met to discuss a Corporation wide approach to suicide prevention with Officers adding that a request for further resources for the suicide prevention work would be considered by the Policy and Resources Committee. Following a query from a Member the work of the Safer City Partnership regarding suicide prevention was outlined noting the establishment of specific working groups to focus specifically on certain policy areas.

**RESOLVED-** That the update be noted.

#### 7. COMMISSIONER'S UPDATE

The Board received the Commissioner's update.

The Board were updated on City of London Police's support of the policing of the King's Coronation confirming that there were no arrests made by City of London Police officers and no formal complaints received regarding their conduct. In addition, the launch of the national fraud strategy was outlined to the Board and the economic crime Member Briefing Session on the 28th of June was confirmed. A Member in attendance questioned the advice provided by City of London Police Officers at the Coronation and requested further information on the training Officers receive on the relevant public order legislation. The Deputy Chair expressed caution on the perspective the social media can provide noting that these are often partial and incomplete representations. Officers commented that City of London and Metropolitan Police had worked well on Operation Orb with months of detailed planning in advance of the operation but that a full debrief would be completed by the Metropolitan Police which would include any lessons learnt being incorporated into training as appropriate. In addition, it was confirmed that, whilst all details of the debrief may not be disclosable, the key lessons learnt would be shared with the Board.

The Deputy Chair updated the Board on his attendance at the Wilton Park summit Economic Crime Conference noting that the central element was that the new Fraud Strategy would not be enough to effectively combat fraud and economic crime without effective partnership working and increased funding with appropriate prioritisation by Police and Crime Commissioners.

The Board discussed the need for the Corporation to develop a policy on the issue of money laundering in the City of London to ensure effective partnership working on this important matter. It was noted Government had highlighted

amount of illegal money in the United Kingdom as a security risk and that there should be no perspective of conflict between the economic prosperity and enforcement. It was confirmed that the Chair of the Policy and Resources Committee was alive to these concerns and would be looking to address them appropriately.

**RESOLVED**- That the report be noted.

## 8. APPOINTMENT OF MEMBERS TO THE POLICE AUTHORITY BOARD COMMITTEES

The Board considered a number of appointments to the Police Authority Board Committees.

The Chair suggested that, further to the amended Standing Order 27(4), the coopted appointments be made for a period of two years further to which the Board approved this suggestion.

## a. Appointment of the Professional Standards and Integrity Committee's Deputy Chair

The Board considered the appointment of a Deputy Chair for the Professional Standards and Integrity Committee.

There was one expression of interest from Alderman Professor Emma Edhem who was accordingly appointed.

**RESOLVED**- That Alderman Professor Emma Edhem be appointed as the Deputy Chair of the Professional Standards and Integrity Committee for the year ensuing.

# b. Up to Two Co-Opted appointments to be made from the Membership of the Court of Common Council to the Professional Standards and Integrity Committee

The Board considered the appointment of two co-opted Members from the membership of the Court of Common Council to the Professional Standards and Integrity Committee.

One expression of interest was received from Jason Groves who was accordingly appointed. The Board also agreed to appoint Florence Keelson-Anfu subject to her willingness to serve.

**RESOLVED**- That Jason Goves and Florence Keelson-Anfu, subject to her willingness to serve, be appointed as co-opted members on the Professional Standards and Integrity Committee for a period of two years.

c. Up to Two Co-Opted appointments to be made from the Membership of the Court of Common Council to the Economic and Cyber Crime Committee

The Board considered the appointment of two co-opted Members from the membership of the Court of Common Council.

Four expressions of interest were received from Alpa Raja, Naresh Sonpar, Deputy Madush Gupta and Jason Goves and, therefore, the Board completed an indicative vote on these appointments. Following the result of this indicative ballot the Chair recommended the appointment of Jason Groves, Naresh Sonpar and Deputy Madush Gupta. The Board approved these appointments.

**RESOLVED-** That Jason Groves, Naresh Sonpar and Deputy Madush Gupta be appointed as co-opted members to the Economic and Cyber Crime Committee for a period of two year.

d. Up to Two Co-Opted appointments to be made from the Membership of the Court of Common Council to the Strategic Planning and Performance Committee

The Board considered the appointment of two co-opted Members from the membership of the Court of Common Council Strategic Planning and Performance Committee.

Two expressions of interests were received from Paul Singh and John Griffiths who were accordingly appointed.

**RESOLVED**- That Paul Singh and John Griffiths be appointed as co-opted members to the Strategic Planning and Performance Committee for a period of two years.

e. Up to Two Co-Opted appointments to be made from the Membership of the Court of Common Council to the Resource, Risk and Estates Committee

The Board considered the appointment of two co-opted Members from the membership of the Court of Common Council to the Resource Risk and Estates Committee.

One expression of interests was received from Paul Singh who was accordingly appointed.

**RESOLVED-** That Paul Singh be appointed as a co-opted member to the Resource, Risk and Estates Committee for a period of two years.

9. MEMBER GOVERNANCE ENTERPRISE RESOURCE PLANNING (ERP)
DELIVERY

The Board considered a report of the Chamberlain on the Member Governance Enterprise Resource Planning (ERP) Delivery.

The Board agreed that Dawn Wright and Alderman Timothy Hailes be appointed as the Police Authority Board's representative ERP Member Steering Group.

#### **RESOLVED-** That: -

- The Board be endorsed the Digital Services Committee as the lead committee for the Enterprise Resource Planning (ERP) solution; and
- II. That the Board endorsed the continuation of the ERP Member Steering Group, comprising of members from each Committee/Board for strategic oversight of the responsibilities undertaken by the ERP Project Board.

#### 10. VISION ZERO PLAN 2023 - 2028

The Board considered a report of the Executive Director Environment on the Vision Zero Plan 2023-2028.

The Board questioned whether the aim to eliminate all transport related deaths and serious injuries from the streets of the Square Mile by 2040 was a realistic target and commented that there was not enough detail in the Plan on escooters. In addition, the Board expressed concern that the Plan placed an increased enforcement burden on the Force without the required allocation of further resources.

Following the Board's discussion on the importance of education on traffic regulation the Chair requested that Officers complete the review of relevant bylaws and how they were enforced in practice.

Officers explained the partnership approach to managing traffic enforcement, noting that enforcement is, somewhat, a question of resource with education and the design of the road network as contributing factors.

Responding to the Board concerns regarding the use of suggested speed limits the advisory approach to speed limits was explained noting education was seen as important as enforcement with some of these steps committed listed in the report.

The Board agreed that it was not content to approve the report as presented and that consideration of the recommendations should be deferred until an updated report, addressing the concerns raised by Members, could be brought to a future meeting of the Board. The Chair suggested that an informal joint meeting of the Police Authority Board and Planning and Transportation Committee to discuss the Zero Vision Plan 2023-2028 be arranged.

**RESOLVED**- That the report be deferred.

#### 11. QUARTERLY COMMUNITY ENGAGEMENT UPDATE

The Board received a joint report of the Commissioner of Executive Director

Children and Community Services on the Quarterly Community Engagement Update.

The Chair observed that the engagement needs to be appropriately forward looking and strategic.

The Board commented that further structure on the cluster sector meetings with sector officers and continuity of officers would be useful to maximise the effectiveness of these meetings. Officers confirmed that considerations as part of professionalising the role of Dedicated Ward Officers was being given to giving these posts a specific tenure of post which would improve the consistency aspect to improve community engagement.

It was noted that the role of the Safer City Partnership was important to combine the key strands of work on engagement.

**RESOLVED-** That the report be noted.

#### 12. HMICFRS PEEL INSPECTION 2022

The Board received a report of the Commissioner on the HMICFRS PEEL Inspection 2022.

The Chair observed that the areas identified as needing improvement had a clear plan for each noting that the report represents the minimum of what the Force are aiming to achieve.

The Deputy Chair noted that this was discussed in detail at the Strategic Planning and Performance Committee and stated that it was hard for the Board to accept the respective target classifications for the thematic review points of Strategic planning, organisational management and value for money Preventing crime and anti-social behaviour. He added that the engagement between the Force and the Corporation's safer city was not where it needed to be. Officers confirmed that this was a living document which would continue to be reviewed and actions reported back to the Board with the need to strengthen partnership working being a key matter for consideration.

In response to a Member's query it was confirmed that the strengthening of planning and core services was seen as the most effective approach to improving the performance of the Force as a whole, including the prevention of crime.

Officers also added that for Member reassurance, Anti-Social Behaviour was broadly on a downward trend and the Inspection had focused on specific elements.

A Member requested that details of specific requests from Members relating to the HMICFRS PEEL inspection be included in full in the minutes. The Chair confirmed that the report would be reviewed quarterly by the Strategic Planning and Performance Committee.

**RESOLVED-** That the report be noted.

#### 13. VIOLENCE AGAINST WOMEN AND GIRLS UPDATE

The Board received a report of the Commissioner which provided the update on Violence Against Women and Girls.

The Chair commended Officers for the good work completed in this area.

Following a Member's query it was confirmed that a further forward looking report would be reviewing performance.

**RESOLVED**– That the report be noted.

#### 14. CITY OF LONDON POLICE RISK REGISTER

The Board received a report of the Commissioner on the City of London Police Risk Register.

**RESOLVED**- That the report be noted.

#### 15. QUARTERLY EQUALITY AND INCLUSION UPDATE

The Board received a report of the Commissioner on the Quarterly Equality and Inclusion Update.

Officers introduced the report explaining the key actions taken and confirming that a further report would be presented to the Board in July. The Chair commented that he was pleased to see what this activity is achieving and that the consideration of how best to measure this would also need to be completed. It was noted that the City of London Police were in the process of refreshing the Equality and Inclusion Strategy and it was confirmed that a Member Session on equality and inclusion would be arranged.

**RESOLVED**- That the report be noted.

## 16. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD** There were no questions.

#### 17. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT

There were no items of urgent business.

#### 18. EXCLUSION OF THE PUBLIC

**RESOLVED** – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

#### Item No. Paragraph(s) in Schedule 12A

19-30 3 23 7

#### 19. **NON-PUBLIC MINUTES**

The Board considered the non-public minutes of the previous meeting of the Police Authority Board held on the 2nd of May 2023.

**RESOLVED**— That the non-public minutes of the meeting of the Police Authority Board held on 2<sup>nd</sup> of May were approved as an accurate record.

#### 20. NON-PUBLIC OUTSTANDING REFERENCES

The Committee considered a report of the Town Clerk which set out non-public Outstanding References from previous meetings of the Committee.

**RESOLVED –** That the Committee note the report.

#### 21. CHAIR'S NON-PUBLIC UPDATE

There was no further update from the Chair provided in the non-public session.

#### 22. COMMISSIONER'S UPDATES

There was no further update from the Commissioner provided in the non-public session.

## 23. FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - PROGRAMME PROGRESS AND BUDGET SETTING REPORT

The Board considered a report of the Commissioner on Fraud and Cyber Crime Reporting and Analysis Service Programme progress and Budget setting.

**RESOLVED-** That the report be approved.

# 24. FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE PROGRAMME - INFRASTRUCTURE AND PROJECTS AUTHORITY INDEPENDENT GATEWAY 3 OUTCOME REPORT

The Board received a report of the Commissioner on the Fraud and Cyber Crime Reporting and Analysis Service Programme Infrastructure and Projects Authority Independent Gateway 3 Outcome Report.

**RESOLVED-** That the report be noted.

# 25. HMICFRS INSPECTIONS UPDATE- VETTING, MISCONDUCT, AND MISOGYNY IN THE POLICE AND COLP COUNTER CORRUPTION AND VETTING INSPECTION

The Board received a report of the Commissioner on the HMICFRS Inspections Update Vetting, misconduct, and misogyny in the police and CoLP Counter Corruption and Vetting Inspection.

**RESOLVED**- That the report be noted.

#### 26. NON-PUBLIC APPENDICES

The Board received the non-public appendices for Item 14.

**RESOLVED-** That the appendices be noted.

#### 27. REPORT OF ACTION TAKEN

The Board received a report of the Town Clerk on action taken outside of meetings of the Board.

**RESOLVED-** That the report be noted.

## 28. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD

There were no questions.

# 29. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no items of urgent business.

#### 30. CORPORATE SERVICES REVIEW

The Board received a report of the Commissioner on the Corporate Services Review.

**RESOLVED**- That the report be noted.

The meeting ended at 1.13 pm	
Chair	

Contact Officer: Richard Holt Richard.Holt@cityoflondon.gov.uk

#### City of London Police Authority Board – Public Outstanding References

2/2023/P	Item 4 Outstanding References	The Chair of PAB asked for clarity on the process to be followed for reviewing whether an extension of CCTV on the Barbican residential estate was appropriate.	Director of the Police Authority	Completion date: 19 July – the first step is to assess crime levels on the Barbican estate. This has been commissioned.
4/2023/P	Item 16 Protect Duty (Martyn's Law) Update	It was confirmed that a once full details of the Force and Corporation's responsibilities under Protect Duty were confirmed a detailed plan would be provided on how best to resource and delivery these responsibilities.	Commissioner/ Director of Police Authority	In Progress- At 24 <sup>th</sup> May PAB the PA Director assured the Board that preparatory work is in progress and an update will follow later in the year. On Tuesday 2 May 2023, the Government published the draft Terrorism (Protection of Premises) Bill, also known as Martyn's Law, for prelegislative scrutiny by the Home Affairs Select Committee.
6/2023/P	Item 10 Independent Advisory Scrutiny Group- Review of Arrangements	Chair of PAB asked to have an update back later in the year ( November/December) to see what has worked and what has not worked, with the new arrangements with IASG and Professionalism and Trust	Commissioner	Completion date: November/ December 2023 In Progress- the new arrangements are embedding, and an update will be brought back as requested to also include an update on the Youth IASG.
7/2023/P	Item 10 10. Vision Zero Plan 2023 – 2028	Following the Board's discussion on the importance of education on traffic regulation the Chair requested that Officers complete the review of relevant byelaws and how they were enforced in practice.	/Police Authority/ Comptroller and City Solicitor	In Progress- City of London Corporation officials have commenced a review of byelaws

# ECONOMIC AND CYBER CRIME COMMITTEE OF THE CITY OF LONDON POLICE AUTHORITY BOARD Thursday, 11 May 2023

Minutes of the meeting of the Economic and Cyber Crime Committee of the City of London Police Authority Board held on Thursday, 11 May 2023 at 10.00am

#### **Present**

#### Members:

Deputy James Thomson (Chair)
Tijs Broeke (Deputy Chair)
James Tumbridge
Sir Craig Mackey
Andrew Lentin
Alderman Professor Emma Edhem

#### Officers:

Richard Holt Richard Riley Oliver Bolton Josef Shadwell Peter O'Doherty

Nik Adams

Michael Orchard

Chris Bell

Hayley Williams Lucy Cumming

Elly Savill

- Town Clerk's Department
- Police Authority Director
- Police Authority
- Police Authority
- Assistant Commissioner, City of London
- Commander, City of London Police
- Department of Innovation and Growth

#### 1. APOLOGIES

Apologies for absence were received from Deputy Christopher Hayward and Deputy Graham Packham.

## 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations of interest.

#### 3. MINUTES

The Committee considered the draft public meeting and non-public summary of the previous meeting of the Economic and Cyber Crime Committee held on the 27th of January 2023. **RESOLVED-** That the public minutes of the previous meeting held on 27<sup>th</sup> January 2023 be approved as an accurate record.

#### 4. OUTSTANDING REFERENCES

The Committee received a joint report of the Commissioner and Town Clerk on the outstanding references from the previous meeting of the Committee.

**RESOLVED-** That the report be noted.

## 5. INNOVATION & GROWTH - UPDATE OF CYBER & ECONOMIC CRIME RELATED ACTIVITIES

The Committee received a report from the Executive Director Innovation and Growth Department concerning activities that had been taking place across Innovation & Growth in relation to cyber and economic crime, as well as cross-team working between Innovation and Growth Department and the City of London Police since the Committee last met in January 2023.

Responding to a Member's question, Officers confirmed that the engagement between Innovation and Growth Department and City of London Police had been successful and that the teams had been successfully cooperating to ensure effective working and minimise efforts being duplicated.

The Chair commented on the value of working with strategic groups and asked Officers to propose strategies to the Committee at the following meeting so that they could make the most of their interactions with the Cyber Resilience Group, the City of London Corporation, and City of London Police.

**RESOLVED-** That the report be noted.

#### 6. NATIONAL LEAD FORCE Q4 PERFORMANCE REPORT

The Committee received a report from the Commissioner concerning an assessment of City of London Police performance against the National Lead Force aims and objectives set out in the National Lead Force Plan 2020 - 2023.

Officers responded to Members query regarding engagement by confirming the details of the cross-sector communications and engagement strategy, spearheaded by the National Economic Crime Centre with support from the City of London Police, which would develop a national public campaign on fraud prevention messaging.

Replying to a Member's questions on performance measurement Officers explained that the Force would review grading assessments and performance reporting for the new financial year considering methodology to ensure assessments are fairly measured and to incorporate comments from the Committee. In addition, it was confirmed that measures were being taken to address the contact centre's shortage of staffing and consequent concerns with call answering and response timelines.

The Chair requested for a member briefing session (Deep Dive) on 'big issues' relating to Action Fraud and the implementation of the new Fraud and Cyber

Crime Reporting System. It was suggested this be held immediately before the September Police Authority Board.

**RESOLVED-** That the report be noted.

#### 7. NATIONAL LEAD FORCE AND CYBER UPDATE

The Committee received a report of the Commissioner concerning information on key activities delivered as part of the National Lead Force Plan.

In response to a Member's enquiry regarding the scope and remit of the Police Intellectual Property Crime Unit, Officers confirmed that a short report on the activities of this Unit will be provided to the next Committee for information.

**RESOLVED-** That the report be noted.

#### 8. Q4 CYBER GRIFFIN PERFORMANCE

The Committee received a report of the Commissioner concerning a record of the performance in Q4 compared to Q3 and the same period in the previous year.

**RESOLVED**- That the report be noted.

# 9. COMMUNICATIONS & STRATEGIC ENGAGEMENT: QUARTERLY UPDATE The Committee received a joint report from the Commissioner and Town Clerk regarding key strategic meetings and events that have taken place between November 2022 and January 2023 which supported the Policing Plan's operational priority of protecting the UK from the threat of economic and cybercrime.

The Committee discussed the need for proactive engagement with relevant stakeholders to improve and encourage visibility of the activities of the Economic and Cyber Crime Officers.

**RESOLVED-** That the report be noted.

## 10. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

#### 11. ANY OTHER BUSINESS THE CHAIRMAN CONSIDERS URGENT

Officers gave an update on the HMG Fraud Strategy detailing the three core aims of the Strategy, to ensure businesses, government and law enforcement gave consumers and people the tools needed to self-protect and to be aware of scams, requirement upon industries to early detect and disrupt enablers used to contact and defraud victims and legislation changes which would enable the implementation of the Fraud Strategy.

#### 12. EXCLUSION OF THE PUBLIC

**RESOLVED** - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the remainder of the meeting on the grounds that

the remaining items involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act 1972

#### 13. NON-PUBLIC MINUTES

The Committee considered the draft non-public minutes of the previous meeting of the Economic and Cyber Crime Committee held on the 27th of January 2023.

**RESLOVED** - The non-public minutes of the previous meeting of the Economic and Cyber Crime Committee held on the 27th of January 2023 be agreed as an accurate record.

#### 14. ECONOMIC AND CYBER POLICE HQ- PROGRESS UPDATE PAPER

The Committee received a report from the Commissioner concerning a progress update regarding the work to design a National Police Centre within the City of London Police for Fraud, Economic and Cyber Crime.

**RESOLVED -** That the report be noted.

## 15. FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - PROGRAMME PROGRESS AND BUDGET SETTING REPORT

The Committee received a report from the Commissioner concerning the progress of the business case and programme of transformation of the Next Generation Service of the Fraud and Cyber Crime Reporting and Analysis service (FCCRAS).

**RESOLVED-** That the report be noted.

# 16. FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE PROGRAMME - INFRASTRUCTURE AND PROJECTS AUTHORITY INDEPENDENT GATEWAY 3 OUTCOME REPORT

The Committee received a report from the Commissioner concerning Fraud and Cyber Crime Reporting and Analysis Service Programme – Infrastructure and Projects Authority Independent Gateway 3 Outcome Report

**RESOLVED**- That the report be noted.

## 17. NON-PUBLIC COMMUNICATIONS & STRATEGIC ENGAGEMENT: QUARTERLY UPDATE

The Committee received a joint report from the Commissioner and Town Clerk on the Communications & Strategic Engagement Quarterly Update

**RESOLVED -** That the report be noted.

## 18. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE

There was no questions received in the non-public session.

# 19. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There was one item of urgent business considered in the non-public session.

The meeting	ended at	12:35pm
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------Chair

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## RESOURCE, RISK & ESTATES (POLICE) COMMITTEE Monday, 22 May 2023

Minutes of the meeting of the Resource, Risk & Estates (Police) Committee held at on Monday, 22 May 2023 at 1.45 pm

#### **Present**

#### Members:

Alderman Timothy Hailes (Chair) Dawn Wright Alderman Professor Emma Edhem

#### In attendance virtually:

Tijs Broeke Andrew Lentin

Alistair Cook

#### Officers:

Richard Holt - Town Clerk's Department Richard Riley - Police Authority Director

City of London Police Chief Finance
 Officer and Police Authority Treasurer

- City of London Police

Paul Betts - Assistant Commissioner, City of London Police

Mark Paddon - City of London Police
Steve Reynolds - City of London Police
Alix Newbold - City of London Police
Martin O'Regan - City of London Police
Bill Duffy - City of London Police
Kelly Harris - City of London Police

#### 1. APOLOGIES

Hayley Williams

Apologies were received from Andrew Lentin, Deputy Randall Anderson, Deputy James Thomson, Tijs Broeke, Helen Fentimen and Michael Landau.

## 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations made.

#### 3. MINUTES

The Committee considered the public minutes of the previous meeting of the Resource, Risk and Estates Committee held on the 1<sup>st</sup> of February 2023.

The Chair noted that the proposal for a meeting between himself and the chair of the Audit and Risk Management Committee still needed to be completed.

**RESOLVED**- That the public minutes of the previous meeting of the Resource, Risk and Estates Committee held on the 1st of February 2023 be approved as an accurate record.

#### 4. PUBLIC OUTSTANDING REFERENCES

The Board received a joint report of the Commissioner and Town Clerk on the outstanding references from the previous meeting of the Committee.

**RESOLVED**- That the report be noted.

#### 5. CHIEF FINANCE OFFICER (CFO) UPDATE

The Committee received a report of the Commissioner which provided the Chief Finance Officer update.

Introducing the report Officers highlighted the key elements and contextual position, particularly noting the work undertaken to improve manual processes and legacy issues.

The Chair noted that the challenges remained the need to manage change, the capital programme and the further improvements in procurement discipline. Officers confirmed that a report would be prepared for Committee's consideration in September on the procurement strategy. The Chair added that the Operational Property and Projects Sub-Committee had requested a review of procurement across the Corporation so the CFO and lead for Police procurement may wish to co-ordinate the two things rather than duplicate.

**RESOLVED**- That the report be noted.

## 6. CITY OF LONDON POLICE PROVISIONAL REVENUE & CAPITAL OUTTURN 2022/23

The Committee received a report of the Commissioner on the City of London Police Provisional Revenue & Capital Budget Outturn 2022/23.

Officers explained the reasons for the overtime overspend and the mitigations measures used, including the use of Proceeds of Crime Act funds to fund the asset recovery team. Responding to a Committee member's question the operational reasoning for the overtime requirement was explained and it was noted that some overtime relating to national events in 2022 were recoverable from the Home Office. It was confirmed that work was required to tighten up on unplanned overtime.

The Chair observed that the position was generally positive, but this was largely due to a one off windfall of rates rebate and there were still considerable challenges in the longer term. In addition, the Chair commented that the large variances in the budget still remained a concern. Officers clarified that the 2022/2023 budget was the first full year under the new operating model and it was hoped that as the model beds in the variances will be consolidated but added that complexities in the budget meant that there was a limit to how far these variances would be consolidated.

The Committee agreed that the underspend be transferred to an earmarked reserve to provide for future Police Authority Board priorities. It was confirmed that the final outturn report would address the longer term reserves policy.

**RESOLVED-** That the report be noted.

#### 7. Q4 WORKFORCE MONITORING REPORT- 2022-23

The Committee received a report of the Commissioner on the Q4 Workforce Monitoring Report 2022-23.

The Chair commented that he was happy to see progress on workforce management and monitoring as achieving an appropriate establishment was vital for the continued effectiveness and efficiency of the City of London Police.

Responding to a Member's concern regarding the diversity of those individuals hired to work for the Force Officers noted that all endeavours had been made to increase ethnic minority and female representation in the workforce through the Police Uplift Programme and next year's statistics would be illustrative on the progress made.

**RESOLVED**- That the report be noted.

#### 8. CITY OF LONDON POLICE RISK REGISTER UPDATE

The Committee received a report of the Commissioner on the City of London Police Risk Register Update.

A Member raised concern on the traffic light ratings for certain risk and requested further information on the reasoning for the risk ratings. Officers outlined that at the request of the Committee the CoLP had moved to the Pentana risk assessment methodology used by the Corporation and that this is what was reflected in the report. The most significant risks for the City of London Police were noted and officers explained due to requirements of policing, certain impacts from risks will always remain high however, the likelihood of them occurring were low.

Replying to a member's question it was confirmed that the Fraud and Cyber Crime Reporting and Analysis Service Procurement risk rating remained high due to its overall importance to the Force rather than the likelihood of it not being achieved.

**RESOLVED-** That the report be noted.

## 9. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**There were no questions received in the public session.

#### 10. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT

There was no urgent business considered in the public session.

#### 11. EXCLUSION OF THE PUBLIC

**RESOLVED-** That under Section 100 (A) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds they

involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

Item No.	Paragraph(s) in Schedule 12A	
12-21 (excluding 17)	3	
4 -	<del>-</del>	

17

#### 12. NON-PUBLIC MINUTES

The Committee considered the non-public minutes of the previous meeting of the Resource, Risk and Estates Committee held on the 1<sup>st</sup> of February 2023.

**RESOLVED**- That the non-public minutes of the previous meeting of the Resource, Risk and Estates Committee held on the 1st of February be approved as an accurate record.

#### 13. NON-PUBLIC OUTSTANDING REFERENCES

The Board received a joint report of the Commissioner and Town Clerk on the non-public outstanding references from the previous meeting of the Committee.

**RESOLVED**- That the report be noted.

#### 14. CITY OF LONDON POLICE MTFP UPDATE

The Committee received joint report of the Commissioner and Police Authority Treasurer on the City of London MTFP update.

**RESOLVED**- That the report be noted.

#### 15. CITY OF LONDON POLICE FULL COST RECOVERY - UPDATE REPORT

The Committee received a joint report of the Commissioner and Police Authority Treasurer which provided an update report on the City of London Police Full Cost Recovery.

**RESOLVED-** That the report be noted.

#### 16. FUTURE POLICE ESTATE- UPDATE DASHBOARD

The Committee received a joint report of the Commissioner and City Surveyor which provided an update dashboard on the Future Police Estate.

**RESOLVED-** That the report be noted.

#### 17. DEEP DIVE ON FORCE RISK 06 & 07

The Committee received a report of the Commissioner which provided a Deep Dive on Force Risk 06 and 07.

**RESOLVED**- That the report be noted.

#### 18. NON-PUBLIC APPENDICES

The Committee received the non-public appendices for Item 8.

**RESOLVED**- That the appendices were noted.

- 19. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**There were no questions in the non-public session.
- 20. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE COMMITTEE AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no items of urgent business consider in the non-public session.

#### 21. CORPORATE SERVICES REVIEW

The Committee received a report of the Commissioner on the Corporate Services Review.

**RESOLVED**- That the report be noted.

The meeting ended at 2.55 pm	
Chair	

Contact Officer: Richard Holt Richard.Holt@cityoflondon.gov.uk

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## Agenda Item 6

Committee(s): Police Authority Board	Dated: June 2023
Subject: Chair's Update	Public
Report of: James Thomson	For Information

#### City of London Policing Plan

I introduced the refreshed City of London Policing Plan for 2022/25 to the Court of Common Council on 25 May. I talked about our desire for the City of London Police to be the most inclusive police service in the country, and for the City to be the safest business district in the world.

I said that, as a Police Authority, we would be focusing on enhancing trust and confidence in policing at a time when the spotlight on this, especially in London, had never been stronger. I stressed the importance of ensuring that communities were genuinely at the heart of everything we do. And I reassured the Council that protective security – counter terrorism - would continue to be a top priority.

I highlighted that the City Police will be producing a new victims strategy, and that we will be revitalising the Safer City Partnership, helping build the new Action Fraud service, continuing to roll out the National Economic Crime Victims Care Unit, and keep pushing Government and Police and Crime Commissioners to prioritise tackling fraud.

I stressed that the Police Authority would continue to challenge and support the City of London Police to deliver these priorities – for all those that live, work or visit the City and in tackling fraud and cyber for the nation.

#### **Economic Crime**

On 13 June, it was announced formally that two new suppliers have been appointed to provide the fraud and cybercrime reporting and analysis service which will replace Action Fraud.

The contact centre will be operated by Capita PLC, who will also provide the technology to enable more efficient and effective reporting. PwC UK will support the City Police to integrate and manage the new service, as well as new technology services for the crime and intelligence management that underpins the National Fraud Intelligence Bureau (NFIB). The new service with both suppliers will become operational in Q2 2024.

The imperative to introduce the new service is clear: fraud makes up 40 per cent of all crime and costs the economy £4.3 billion a year. I'm grateful for Government's support for the new service. And I applaud the work by this Committee, the wider Corporation, and the City Police to get us to this stage.

Ultimately, the new system will boost the UK's ability to tackle economic crime by delivering a first-class service with better intelligence and victim care. The existing

Action Fraud service and systems behind the service will remain in place until the new service is fully operational, meaning there will be no gap in service for victims of fraud and cybercrime.

The Police Authority Deputy Chair, Tijs Brooke, recently attended a **Wilton Park Conference**, focusing on tackling Illicit Finance in the UK Economy and implementing the recently published second chapter of the Government's Economic Crime Plan. This covered a lot of important ground, with representation across government and key stakeholders. Attendees discussed some critical issues, including how best to balance the country's security and prosperity ambitions: ensuring that the UK is an attractive place for companies to raise capital and invest whilst ensuring it is not a safe haven for kleptocrats and serious criminals looking to move, use or hide their illicit finances, and launder their reputations.

Work on **disclosure** continues. We are near to finalising a letter from key law enforcement partners to ministers to help focus upcoming reviews on areas that will see more immediate benefits – identifying where there is common ground and importantly where there are also legitimate differences between stakeholders.

The letter will be an important input into the disclosure review announced as part of the Fraud Strategy and has support from the Attorney General's Office.

#### **Crime and Disorder Scrutiny Committee**

The first meeting of the reconstituted Crime and Disorder Scrutiny Committee took place on 13 June. Tijs Brooke and Ruby Sayed were elected as, respectively, Chair and Deputy Chair of the Committee. Its primary function is to scrutinise the work and decisions of the Safer City Partnership (SCP), which functions as the Community Safety Partnership for the City of London.

The Committee recognised the importance of genuine partnership working in order to make sustainable progress in tackling crime and improving community safety in the City. Members were keen to ensure that the focus and remit of the Committee was clear; and were open to receiving training and advice to ensure the Committee performs an effective scrutiny role. The Committee noted the SCP's decision to focus its primary attention, during 2023/24, on three specific areas: a) tackling serious violence, incorporating violence against women and girls, by implementing the Serious Violence duty, b) reducing anti-social behaviour, by establishing an effective 'task and finish' group and c) reducing reoffending, by implementing the new out-of-court disposals framework and refreshing the Integrated Offender Management framework.

#### Volunteer's week

1<sup>st</sup> - 7<sup>th</sup> June marked the 39<sup>th</sup> year of Volunteers' week, where the City of London Corporation and Police Authority Team joined thousands of charities and voluntary organisations in recognising the fantastic contribution volunteers make to our local communities and wider voluntary sector.

City of London volunteers were honoured at an evening reception held in the Great Hall, presided over by the past Lord Mayor during volunteers' week; while

Independent Custody Visitor (ICV) Scheme Member Sponsor Deborah Oliver and I hosted the first 'thank you lunch' for City Independent Custody Visitors.

On behalf of the Police Authority Board, I'd like to extend my appreciation for the excellent work our City Independent Custody Visitors undertake. Their diligence, self-motivation and dedication have contributed significantly towards an improved standard of care for all City detainees.

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## Agenda Item 7

Committee(s):	Dated:
Police Authority Board	28 June 2023
Subject: Commissioner's Update	Public
Which outcomes in the City Corporation's Corporate	<ol> <li>People are safe and</li> </ol>
Plan does this proposal aim to impact directly?	feel safe
Does this proposal require extra revenue and/or	N/A
capital spending?	
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the	N/A
Chamberlain's Department?	
Report of: Commissioner of Police	For Information
Pol 68-23	
Report author: Angela McLaren, Commissioner	

#### **Summary**

At the April Police Authority Board, it was agreed that the Commissioner's verbal updates would now be presented to the Board as formal written updates.

The *public* updates for Operations and Security and National Lead Force for Economic and Cyber Crime are attached.

#### Recommendation(s)

Members are asked to note the report.

## Police Authority Board – Commissioner's Update – 28 June 2023 Operations and Security

#### **Proactive Acquisitive Crime Team (PACT)**

Our Proactive Crime Team have been renamed under a renewed focus and remit to target acquisitive crime in the City. The new Proactive Acquisitive Crime Team have produced some excellent results, a total of 36 arrests have been made since the last reporting period including the successful prosecution of a prolific bag thief Hamza Kalouache who received a custodial sentence for two years for eight bag thefts in the City.

Utilising a combination of plain clothed and high visibility deployments our officers continue to detect thieves in the City who snatch mobile phones or target licenced premises to distract victims or steal unattended bags. This activity is informed by the Integrated Offender Management Sergeant who analyses crime hot spots and nominal offender behaviour to task the two PACT teams which consist of 1 sergeant and 6 constables across a combination of early and late shift patterns.

#### **Administration of Justice**

The force has launched a pilot which will provide fast-track Attention Deficit Hyperactivity Disorder (ADHD) diagnoses for individuals in custody. We are the first force to pilot this system which aims to identify vulnerability at the soonest opportunity. The system has gained considerable interest from other UK and international forces and positive media coverage.

#### **Forensic Services**

The use of Virtual Reality (VR) training devices has now gone live, with our new cohort of Crime Scene Investigators being the first to start using this innovative technology as part of their initial training. The technology is an immersive experience which can be mapped onto any previous crime scene or live location using a 360-camera capture feature. The scene can be interacted with by up to twelve operators using the VR headsets. This technology will enrich all aspects of forensic crime scene training for our forensic experts, investigators and student officers.

#### Professionalism & Trust (P&T)

P&T continue as force liaison with our Independent Advisory and Scrutiny Group (IASG). Informal monthly checkins are held between the Head of P&T and the Chair of the IASG, to ensure concerns are addressed between formal meetings. AC Betts attended the last IASG meeting to discuss with members the Casey Report. A single point of contact has been nominated for CoLP and a 'training plan' for IASG members is being progressed, with availability sought for Op Reframe and Ride Along initiatives.

#### **City of London Special Constabulary**

The Chief Officer Team, following a consultation period, made recommendations to restructure the City of London Special Constabulary to align the positive work the constabulary do with our operational priorities and activities.

- Pro-active patrols during Night Time Economy hours including support to Operation Reframe
- Safer Roads traffic Operations on bridges and entry points within the City
- Public Order Support unit provided for Lord Mayor's Show, London Marathon & HM King's coronation

The re-structure has created a positive effect and cultural shift within its ranks demonstrated in a positive trend in duty hours across the constabulary. There has been an increase over the year with average monthly hours starting at 12 per Special, increasing to 15 and reaching 17 in May. A recruitment drive plans to uplift our current establishment of 57 officers to 85.

#### Police Authority Board – Commissioner's Update – 28 June 2023

#### **National Lead Force**

#### International working

The benefits of having seconded officers from the City of London Police to New York District Attorney's office and the Homeland Security Teams continue. They have recently increased intelligence, sharing of addresses that are being used to register thousands of suspect shell companies in both jurisdictions. This is information that would otherwise have taken long periods of time to obtain by each jurisdiction. Planning meetings are to follow which will set out possible executive action. CoLP also has a secondee within Interpol, and the organisation is currently exploring opportunities for developing the exchange of information and intelligence between the UK and member countries on fraud and cybercrime. This will help better develop our understanding of the threats and implement initiatives with other countries to disrupt organised fraud that takes place transnationally.

#### **National lead Force**

There have been many successful operations in 2023, but most recently is Operation Vanbrugh, one of the largest ever investigations into a 'ponzi' style fraud has now reached a successful conclusion after five years of investigation, the lead suspect was convicted of seven counts of fraud offences and on the 9<sup>th</sup> June 2023, he was sentenced to 14 years in prison, which reflects the huge harm caused to the hundreds of victims who lost life savings, houses and pensions. The total value of the fraud was £70million. The suspect fled court before the verdict and a live manhunt operation is now underway.

#### **Insurance Fraud Enforcement Dept**

A cash forfeiture was successful against £102k found in the bedroom of a suspected ghost broker. Sentencing is due at Luton Crown Court for a fraud where the offender was incepting insurance policies and deferring payment to a yearly direct debit. He would then cancel the insurance and get a full refund even though he hadn't paid.

#### Action Fraud/National Fraud Intelligence Bureau (NFIB)

On Friday 9 June AF/NFIB held an exceptional National User Group forum (NUG-X); an in-person one-day conference at the Barbican. Over 130 delegates from across all forces attended. Delegates received updates on the latest developments in vulnerability identification and solvability criteria – plus a progress report on the FCCRAS Action fraud replacement programme. The event was very positive with great feedback. The National Economic Crime Victim Care Unit (NECVCU) has now rolled out its level 1 service to all 43 forces, and its level 2 service to 36 forces.

#### **Action Fraud**

Action Fraud's annual holiday fraud campaign continues to attract positive coverage across local and national media outlets. There was also widespread coverage of Action Fraud's alert on ticket scams linked to the forthcoming European football finals.

#### **Lead Force Operations Room (LFOR)**

The LFOR has taken a strong leadership role in establishing the new 9 proactive fraud teams who have since their implementation, taken on over 400 proactive fraud cases. The team has also been pivotal in leading the national policing response outside London to Operation Loosestrife, and Henhouse 2 that has seen hundreds of suspects arrested and a number of serious fraudsters disrupted in their endeavours. Lastly, the LFOR is now working to implement best practice across UK policing following a visit to every police force across the UK and an understanding of capability gaps.

**Angela McLaren** 

Commissioner City of London Police This page is intentionally left blank

Committee(s):	Dated:
Police Authority Board – For decision	28 June 2023
Court of Common Council – For information	20 July 2023
Subject: City of London Police Annual Report 2022-23	Public
Which outcomes in the City Corporation's Corporate	1-
Plan does this proposal aim to impact directly?	
Does this proposal require extra revenue and/or	N/A
capital spending?	
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the	N/A
Chamberlain's Department?	
Report of:	For decision
Commissioner of Police	
Pol 66-23	
Report author:	
Lauren Martin, Business Improvement and Review	
Officer.	

#### Summary

The Annual Report sets out City of London Police's achievements against the Policing Plan for 2022-23. It contains information on crime, financial and staff statistics, as well as a summary of performance and highlights throughout the year.

It will be officially published after it has been presented to the Court of Common Council.

Due to the cost of production, a decision was made in 2017 for the Annual Report to be viewed online only and accessible via the City of London Police website. This year's report has again been produced in-house at no cost. The Annual Report is in keeping with the approach adopted in recent years and is a short, compact document.

#### Recommendation

Members are asked to:

 Approve the City of London Police Annual Report 2022-23 for onward submission to the Court of Common Council.

#### **Appendices**

Appendix 1 – 2022-23 Annual Report

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# City of London Police

Annual Report 2022-23



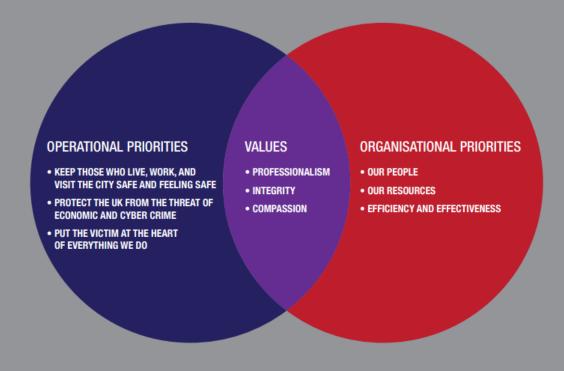


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### Our Policing Plan

A LOCAL SERVICE WITH A NATIONAL ROLE, TRUSTED BY OUR COMMUNITIES TO DELIVER POLICING WITH PROFESSIONALISM, INTEGRITY AND COMPASSION





NB:- Please note that a new <u>Policing Plan for 2022-25</u> has been recently published but this annual report assesses performance of 2022-23 based on the previous iteration of the Policing Plan 2021-22.

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### Commissioner's Foreword



I am delighted to present this annual report which sets out progress against our Policing Plan 2022/23.

While footfall in the City is returning to normal levels and we have more visitors than ever enjoying the night time economy, crime levels remain below pre-pandemic levels and anti-social behaviour has reduced.

This year HMICFRS undertook its efficiency, effectiveness and legitimacy inspection (PEEL). We were pleased to receive a good grade for how our people are engaging with and treating the public with fairness and respect,

and a good grade for how we respond to the public. The report also provided some valuable insight into areas where we can do more to better serve our communities and support our people. Delivering against this will be a priority over the coming year.

This year we marked the 30 year anniversary of the tragic murder of Stephen Lawrence and also reflected on the findings of the Baroness Casey review. Police culture and standards, and how that reflects on our people and the service we provide to our communities, is of vital importance. I want the penefit of a diverse workforce with diverse thinking in our service, and for all our people to feel a seed of belonging. That is why we have launched our Inclusivity Programme and are delivering against national programmes of work including the Police Race Action Plan and Violence Against Women and Girls strategy. Our approach to recruitment and retention over the last year is slowly increasing the proportion of women and people from ethnic minority backgrounds in our workforce – an upward trend I am committed to maintaining.

I was delighted to see violence against women and girls included as a new threat in the new Strategic Policing Requirement and a greater prominence given to fraud. This focus on fraud supports the work we do to encourage greater prioritisation of this type of crime by PCCs and Chief Constables. The work we have done over the last year to create a regional network of proactive economic crime teams and to progress the next generation fraud and cyber reporting and analysis service directly contributes to the government's new fraud strategy. We have continued to strengthen cyber capabilities across policing and to work in partnership with industry through our leadership of the regional cyber resilience centres.

As a local service with a national role our mission remains to be trusted by our communities to deliver police services with professionalism, integrity and compassion.

### Angela McLaren Commissioner, City of London Police

#### Chair's Foreword



Following the appointment of Angela McLaren as Commissioner in January 2022, we have welcomed two new Assistant Commissioners, two new Commanders, appointed a joint Chief Financial Officer for the City Police and Police Authority, and a new Director of the Police Authority.

We will always start with putting victims and our communities at the heart of everything we do. The spotlight on policing in England and Wales has never been stronger, particularly in London, and as a result we are continuing to focus on strengthening the trust and confidence of our communities.

At the start of the year, we published a refreshed Policing Plan that set out our local and national priorities. Critical to this is embedding a culture that promotes inclusivity, equity, and fairness in everything we do - a vision for the City Police that ensures it is the most inclusive police service in the UK.

Tackling violence against women and girls is a priority and it has been fantastic to see the initiatives by City Police receiving national recognition. We are in the process of revitalising our Safer City Partnership with a focus on tackling crime linked to the night time economy, and anti-social behaviour. Protective security and counter terrorism remains a top priority to ensure the City remains the safest business district in the world.

I was proud of the important role City Police played in the Platinum Jubilee celebrations for Queen Elizabeth II, the funeral following her sad passing and the recent Coronation of King Charles III and Queen Camilla.

On a national scale, work has continued to ensure efforts to reduce fraud, economic and cyber crime. This has included engaging with stakeholders to ensure these crimes are seen as a priority, which have subsequently been reflected in the Strategic Policing Requirement, the publication of the Fraud Strategy and the Economic Crime Plan 2.

We lobbied successfully for inclusion of fraud in the Online Safety Bill, continue to push for evidence disclosure reform, and advocate for the introduction of a stronger failure to prevent fraud offence to ensure it applies as widely as possible – not just to large corporates. Finally, good progress has been made towards the replacement for Action Fraud next year. Tackling fraud is critical for a competitive City, London, and UK, and the new service will play a huge part in shoring up our economic security.

I wish to thank all officers and staff of City Police and the Police Authority for the work they do. Together, we will continue to deliver against our policing priorities to keep all those that live, work or visit the City safe and in tackling fraud and cyber for the nation.

#### **James Thomson**

**Chair, City of London Police Authority Board** 

### **Policing Plan Operational Priorities**

We set performance measures against our Policing Plan priorities which are monitored by the Police Authority. This year the performance measures related to:

#### Keep those who live, work and visit the City safe and feeling safe



Reducing neighbourhood crime and harm



Protecting the City from terrorism



Tackling anti-social behaviour and reducing violent crime



Tackling serious and organised crime

#### Protect the UK from the threat of economic and cyber crime



Working with businesses and communities to protect themselves from economic and cyber crime



Improving the police response to economic and cyber crime



Targeting fraud offenders and bringing them to iustice



Disrupting criminal money flows and seizing proceeds of crime

#### Put the victim at the heart of everything we do



Delivering a improved criminal justice service



Helping victims who report to Action Fraud recover their money



Safeguarding and supporting vulnerable people



Improving national fraud & cyber crime reporting services

#### Keep those who live, work and visit the City safe and feeling safe

In a survey conducted by City of London Corporation in 2022, 88% of residents and 85% of workers agreed that the City is a safe place. Deployed Project Servator teams 1,492 times to protect the City from the threat of terrorism. Deployed
Operation Reframe
on 8 occasions,
leading to 236
licensed premises
checks focusing on
protecting women
and girls in the City
at night.

Policed 100 protests in the City, deploying: 23 Inspectors; 82 Sergeants;

452 Constables.

#### Protect the UK from the threat of economic and cyber crime

Within the last financial year, we held 117 academy courses for 1,438 delegates.

Visited all **45** police forces nationally to support and share good practice with fraud and economic crime teams.

Police Cyber Alarm
has over 6,000
members and is
now live in 42
police forces in
England and Wales
and Northern
Ireland.

**£6.2m** criminal assets recovered and restrained across **107** investigations.

#### Put the victim at the heart of everything we do

2021/22 PEEL
Inspection reported
the force records
crimes well and is
among the best in
England and Wales
at obtaining positive
outcomes for
victims.

Through Action
Fraud we managed
2.1 million additional
contacts relating to
fraud and cyber
crime freeing up
999/101 centre
capacity for other
crimes.

2021/22 PEEL
Inspection found our
evidence-led
prosecutions on
behalf of victims of
domestic abuse is
the best approach
in England and
Wales.

National Economic Crime Victim Care Unit has engaged with and supported 113, 356 victims of fraud and cyber crime in the past 12 months.

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# Keep those who live, work and visit the City safe and feeling safe

We have undertaken a range of activities to keep the City safe and our communities feeling safe. Some highlights are set out below.

#### **VIOLENCE AGAINST WOMEN AND GIRLS**

As the City has emerged from the pandemic there has been an increase in the number of people enjoying our vibrant night time economy. To keep those who visit the City safe at night, we are working with our partners in a highly visible way through 'Operation Reframe' to provide public reassurance and tackle crime and anti-social behaviour. Through Operation Reframe, we have been improving worken's safety in the night time economy uncertaking hundreds of licensed premises checks, and providing crime prevention advice linked to safe travel and drink spiking. We recently launched a new initiative for women to join female officers on a 'Walk and Talk', to discuss areas in the City where they might feel vulnerable and talk about what can be done to alleviate their concerns.

#### REDUCING VIOLENT CRIME

Our Christmas campaign ran through our busiest periods of footfall and used statistical analysis of current crime trends to focus resources. Hotspot policing and pulse patrols were amongst the strategies used to deter and detect crime while providing a high visibility presence of officers from across our teams. Violent crime was reduced overall during this operation with 19 arrests and 22 positive outcomes from stop and searches.

#### **REDUCING ANTI-SOCIAL BEHAVIOUR**

Having increased the number of dedicated ward officers in the City of London we have been aligning our additional local policing resources to problem solving neighbourhood crime and antisocial behaviour. We are working closely with the City of London Corporation to focus on the key drivers of anti-social behaviour and how we can work in partnership to prevent and reduce it, including focussing on the most prolific locations and offenders. This year we have seen a 19% decrease in anti-social behaviour in the City compared with the 2019/20 benchmark.

#### PROTECTING THE JUBILEE CELEBRATIONS

We worked in partnership to keep the public safe and secure, during Her Majesty Queen Elizabeth II Platinum Jubilee Celebrations keeping circa 600,000 people safe with 1,128 officer deployments.



# Keep those who live, work and visit the City safe and feeling safe

#### **OPERATION LONDON BRIDGE**

Worked with policing partners and agencies in supporting the delivery of the largest ever ceremonial operation to mark the death of Queen Elizabeth II and the accession of His Majesty King Charles III keeping circa 570,000 people safe with 2,328 officer deployments.



#### **SAFER BUSINESS ACTION DAY**

The Safer Business Action Day initiative is an award winning joint initiative by police, business, private security, business crime reduction partnerships and business improvement districts to reduce crime and anti-social behaviour affecting businesses. The first Safer Business Action Day in the City was held in March and resulted in a number of arrests and over 100 businesses visited to understand local concerns and encourage crime and intelligence reporting

#### AMAZON WEB SERVICES & SCHOOLS PROJECT

The online retailer Amazon is working with a group of young students to improve their digital skills. We became involved to develop the relationship between police and young people and increase trust and confidence. In September 2022, fifty 16-24 year olds attended an event which provided a safe environment for some valuable discussions, with issues and possible solutions being talked about constructively. We were able to open up a positive dialogue with a key audience and get some extremely useful feedback. The employers involved have skills gaps to fill and were able to demonstrate to the young people the many career opportunities on offer in this exciting sector.

#### **OPERATION NIVEN**

This is a pan-London operation in partnership with the Metropolitan Police and British
Transport Police targeting criminals snatching mobile phones from the public. 22 suspects have been arrested and approximately 1,000 mobiles phones recovered. 5 individuals arrested in the City are currently in prison serving a sentence or on remand and a number of investigations are awaiting CPS charging decisions. Handlers of the stolen phones are also being targeted.

# Protect the UK from the threat of economic and cyber crime

We have undertaken a range of activities to protect the UK from economic and cyber crime. Some highlights are set out below.

### DEVELOPING ECONOMIC AND CYBER CRIME CAPABILITIES

Our Economic and Cyber Crime Academy (ECCA) delivers a range of training courses to police, other law enforcement agencies and international partners, in partnership with the Foreign Commonwealth, Development Office and the National Crime Agency. Over the last financial year, we delivered 117 training courses for 1,438 delegates. We are currently realigning our professional training pathway for fraudinvestigators. This is in consultation with the lege of Policing, police forces, regional organised crime units, the Crown Prosecution Serves, and other key stakeholders. In the meantime we are continuing to deliver training to the new capabilities developed as part of the government's recently announced fraud strategy and are developing a people strategy to improve retention and recruitment of counter fraud capabilities across policing.



#### PROTECTING BUSINESS FROM CYBER CRIME

The City established the National Cyber Resilience Centre group as a vehicle for strategic collaboration between the police, government, industry and academia to strengthen cyber resilience across small and medium sized businesses. 2022 saw the launch and growth of its National Ambassador programme (which harnesses the support and expertise of some of our nation's most successful private sector organisations) as well as Cyber PATH (a talent pipeline for the next generation of cyber security experts). With the 2022 launch of the London Cyber Resilience Centre, the network now comprises nine centres and covers every region across England and Wales. Together the centres have delivered guidance, advice and support to thousands of SMEs, helping them to better protect their day-to-day operations from cyber criminals.

#### **OPERATION HENHOUSE**

In early 2023, we led and coordinated an intense period of pursue activity against fraudsters by police forces across the country, working with partners from the National Economic Crime Centre. This built on the success of a similar intensification in March 2022. The combined outcomes from both intensifications are 290 arrests, 174 voluntary interviews, 58 warrants executed, 370 cease and desist notices issued and over £6.2m criminal assets recovered or restrained (across 107 investigations).

# Protect the UK from the threat of economic and cyber crime

#### **POLICE CYBERALARM**

We have continued to develop and roll out the Police CyberAlarm which is provided free to organisations and Police CyberAlarm detects and provides regular reports of suspected malicious activity, enabling organisations to minimise their cyber vulnerabilities. It has resulted in increased collaboration and engagement between policing and businesses, maximising sharing of suspicious data at pace and volume. Police CyberAlarm is now live in 42 police forces in England and Wales and Northern Ireland, with Police Scotland looking to join. It has 7,300 members with a large concentration in the education sector.

During the past 12 months we have:

- ✓ Identified 395 million suspicious incidents
- ✓ Completed over 60,000 vulnerability scans on member organisations' websites
- ✓ On external networks identified 2,200 high risk, 14,200 medium risk and 3,380 low risk vulnerabilities.

#### PROACTIVE ECONOMIC CRIME TEAMS

As part of our commitment to the fraud reform programme, we have established and lead a network of proactive economic crime teams in every region in England & Wales. As of March 2023, the teams were investigating over 400 fraud intelligence packages against some of the most serious fraud offenders.

### TACKLING FRAUD THROUGH INNOVATIVE PUBLIC PRIVATE PARTNERSHIPS

In 2022 we celebrated the 20 year anniversary of the Dedicated Card and Payment Crime Unit, a partnership between City of London Police, Metropolitan Police and UK Finance. Since its inception, the unit has achieved industry savings of approximately £750 million through preventing and disrupting fraud and brought hundreds of offenders to justice.

We also celebrated the 10 year anniversary of the Insurance Fraud Enforcement Unit, a partnership with the Association of British Insurers. Since inception the unit has investigated over £350 million of fraud, secured 584 court convictions and 310 years of prison time for fraudsters.

#### **CRYPTOCURRENCIES**

Criminal use of cryptocurrencies has increased year on year. We have been building capability across police forces to investigate these crimes. Training is being provided to over 700 delegates across the whole public sector and we are building a team of investigators to help the police investigate complex and high value cases. A national guidance document on the Seizure, Retention and Disposal of cryptocurrencies was published in July 2022. Cryptocurrency assets under restraint currently exceed £300million.

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# Put the victim at the heart of everything we do

We have undertaken a range of activities to support victims. Some highlights are set out below.

### IMPOVING NATIONAL FRAUD AND CYBER CRIME REPORTING SERVICES

The Fraud and Cyber Crime Reporting and Analysis project replaces Action Fraud in early 2024 and has completed some major milestones this year. Following a competitive procurement process, preferred suppliers have been appointed and full business case approval from government secured. An enhanced website and reporting service will make it easier for the blic and business to report crimes, and know what has happened to their report. The replacement service will enable us to stop and block more criminals from victimising people and businesses. A new analytics system will also increase successful identification and pursuit of fraudsters.

#### **IMPROVING CRIMINAL JUSTICE SERVICES**

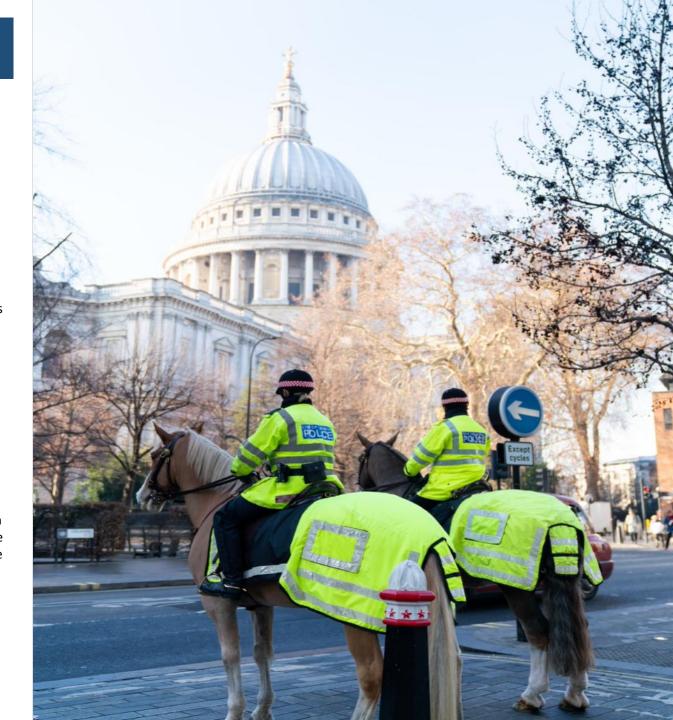
We have been delivering improvements in how we support women throughout the criminal justice process and have seen a 55% reduction of female victims withdrawing from the process, during a police investigation.

#### PROTECTING VICTIMS OF DOMESTIC ABUSE

We are achieving positive results for victims of domestic abuse. From arriving at a domestic abuse-related incident, and throughout the investigation, the mindset of our officers is to gather all available evidence. By promoting this approach we have been able to build evidence-led prosecutions on behalf of victims even where they do not wish to engage with the criminal justice system. This was described by HMICFRS as being the best approach they have seen in England and Wales. In the last 12 months domestic abuse matters training has been delivered to help officers identify signs of domestic abuse and understand it from the perspective of the victim. This has resulted in an increase in the volume of public protection notices submitted to safeguard vulnerable people.

### SUPPORTING VICTIMS OF FRAUD AND CYBER CRIME AND PREVENTING REPEAT VICTIMISATION

Our National Economic Crime Victim Care Unit provides victims who report to Action Fraud with bespoke specialist advice to signpost to support services and help them to protect themselves from falling victim again in the future. The level 1 service has now been rolled out to all police forces and the level 2 service (aimed at more vulnerable victims) has now been rolled out to 30 forces. In the past 12 months, the unit has engaged with and supported 113,356 victims including directly helping 100 victims to recover over £2.6 million in money lost to fraudsters.



### **Policing Plan Organisational Priorities**



Improving workforce representation to better reflect our communities



Ensuring our people have the skills and equipment they need



Ensuring well-being & engagement of our people



Reducing our environmental impact



# Our People, Our Resources Efficiency and Effectiveness

Our organisational priorities focus on building the organisational capabilities that enable us to deliver an efficient and effective service to our communities. Some highlights of this work are set out below.

#### POLICE UPLIFT PROGRAMME

Over the last year, we recruited 199 officers into the City. 130 were student officers and the remaining were transferees from other police services

- ➤ 22.8% of joiners were female
- ➤ 14% were from ethnic minority backgrounds.

We were one of the few police services that exceeded our recruitment target and our appleach to recruitment and retention was highlighted by HMICFRS as one of the best in the mintry.

### RETAINING AND SUPPORTING NEW OFFICERS

We introduced a 'buddy scheme' which involves a new member of staff being given a more experienced officer as a point of contact to help them settle in throughout their probationary period. We also introduced a 'friendly ear' programme. This is a confidential contact system, where new recruits can discuss things that are causing them anxiety, stress or frustration. Recruits are then signposted to relevant support. By understanding the factors that influence retention, we have introduced programmes that are encouraging new staff to stay.

#### **COMMUNITY POLICING**

As a result of our successful recruitment through the Police Uplift Programme we have increased our number of Dedicated Ward Officers from 12 to 18 and also introduced a Schools Liaison Officer to be build upon our relationship and communication with our communities.



#### REDUCING OUR ENVIRONMENTAL IMPACT

Our vehicle fleet will be fully ULEZ compliant by 2023 (excluding horsebox) with over 70 vehicles replaced over 3 years. We have raised awareness of how officers and staff can contribute to environmental targets including reducing energy use, printing and use of disposable cups. Recycling facilities have been introduced across the estate. This has seen a reduction in costs and waste. New LED lighting on sensors installed throughout Bishopsgate which switch off when the area is unoccupied has seen a great reduction in power consumption. All products sold through our catering contract use recyclable plastics only and we are moving towards being single use plastics free. All chemicals used by our cleaning contractor are biodegradable only, ensuring minimal impact on the environment.

## Our People, Our Resources Efficiency and Effectiveness

#### **WORKFORCE DIVERSITY**

We have been improving the diversity of our workforce through targeted recruitment of women. As at 31 December 2022, 23.6% of the officer workforce was female, a 0.2% increase from 2021. Staff female representation was 59.4%, an increase of 1.5% from 2021. Specials female representation was 22.4% in 2022, an increase of 2.4% from 2021.

Our aim is to further increase the diversity of our workforce and our recruitment and attraction strategies are designed to support this. In 2022 14% of officers, staff and specials were recorded as ethnic minorities, a 5% increase since 2021.

#### **OUR PEOPLE INCLUSIVITY PROGRAMME**

We continue to build a positive internal culture and standards by promoting inclusivity, equity and belonging for all employees through the launch of the 'Our People Inclusivity Programme'. This year more than 650 of our people attended an in-person event within six months. Following the success of the event, we introduced a range of inclusivity sessions which allow colleagues to choose from a menu of programmes depending on learning style and knowledge gap. These programmes include sessions which raise awareness of current and historic issues faced by under represented groups and relationships with policing, training on how to be an active bystander and effectively challenge microaggressions and other behaviours that are not in line with our values, and a range of other topics which will be rolled out over the course of the year.

### ZERO TOLERANCE OF ASSAULT AND HATE CRIME AGAINST OUR PEOPLE

Operation Hampshire is our procedure for investigating incidents of assaults and hate crime committed against our officers and staff by the public during the course of their duty. This includes post-incident support. We are piloting the national police assaults data app to improve national collection and understanding of these types of incidents.

#### POLICE CADET PROGRAMME

Our police cadet programme now has over 30 cadets who undertake a bespoke development plan and we are supporting them to take part in the Duke of Edinburgh scheme.

#### POSITIVE ACTION LEADERSHIP SCHEME

In 2021 we implemented a professional development programme specially designed to give our officers and staff who come from an ethnic minority group tools to progress in their careers, whether for promotion or lateral development. The scheme comprises six modules delivered over a nine-month period, with guest speakers joining each session. The modules focus on presentation skills, networking, building confidence, career planning, mentoring, self-awareness, strategic awareness and project management. In 2022 there was an increase in participation in the scheme and this will be delivered again in 2023.

#### **Crime Statistics**

#### Local data

We monitor criminality within the City, so we can react to emerging trends and patterns to keep residents, workers and visitors safe. The impact of COVID-19 lockdown saw crime reduce in 2020/21. Since then footfall in the City has been gradually returning and is currently around 75% of pre-pandemic levels. This resulted in a rise in criminality in 2022/23 compared with the previous year but is still below pre-pandemic levels.

Row Labels	2018/19	2019/20	2020/21	2021/22	2022/23	1 year % change	1 year change	9/0	5 year change
VIOLENCE AGAINST THE PERSON	1195	1190	491	1115	1182	6%	67	-1.1%	-13
SEXUAL OFFENCES	102	94	41	119	139	17%	20	36.3%	37
ROBBERY	138	158	77	111	125	13%	14	-9.4%	-13
THEFT OFFENCES	4434	5465	1924	3227	4575	42%	1348	3.2%	141
CRIMINAL DAMAGE & ARSON	220	273	179	279	274	-2%	-5	24.5%	54
DRUG OFFENCES	494	733	615	664	587	-12%	-77	18.8%	93
POSSESSION OF WEAPONS OFFENCES	66	78	48	54	57	6%	3	-13.6%	-9
PUBLIC DISORDER	425	470	260	528	516	-2%	-12	21.4%	91
MISCELLANEOUS CRIMES AGAINST SOCIETY	170	261	225	205	206	0%	1	21.2%	36
Grand Total	7244	8722	3860	6302	7661	22%	1359	5.8%	417

There has been a 36% increase in crime over the last year, with a 42% increase in theft offences and a 12% decrease in drug offences. There has been a 4.3% increase in crime over a 5 Par period, with a 14% decrease in possession of weapons offences and a 9% decrease in robbery.

#### **Positive Outcome Rate**

Positive outcomes arise following identification and apprehension of criminals operating in the City. They cover outcomes such as charges, cautions and community resolutions against all crime reports.

Positive Outcome Rate	2018/19	2019/20	2020/21	2021/22	2022/23
VIOLENCE AGAINST THE PERSON	20%	19%	24%	17%	18%
SEXUAL OFFENCES	9%	18%	21%	5%	11%
ROBBERY	6%	14%	9%	3%	9%
THEFT OFFENCES	11%	11%	11%	13%	9%
CRIMINAL DAMAGE & ARSON	16%	19%	24%	15%	17%
DRUG OFFENCES	88%	85%	88%	82%	84%
POSSESSION OF WEAPONS OFFENCES	46%	57%	45%	67%	43%
PUBLIC DISORDER	18%	22%	27%	25%	19%
MISCELLANEOUS CRIMES AGAINST SOCIETY	44%	51%	26%	38%	24%
Grand Total	19%	21%	25%	24%	18%

1 year	5 year
change	change
2%	-2%
6%	2%
6%	3%
-4%	-2%
2%	1%
2%	-4%
-24%	-3%
-6%	1%
-14%	-20%
-7%	-1%

#### **National data**

The City has a very different profile of crime compared to the national position. It has significantly higher levels of theft offences, at 59% in 2022, compared to the national picture at 30%. The national picture has been changing over the last five years, with a 9% reduction in theft offences, whereas the City's proportion of theft offences has remained broadly stable.

Row Labels	National Data - 2018	National Data - 2022			- COLP Data - 2022	Difference between 2022 and 2018
Violence against the person	31.2%	38.5%	7.3%	16.8%	16.0%	-0.8%
Sexual offences	3.1%	3.6%	0.4%	1.5%	1.7%	0.2%
Robbery	1.6%	1.3%	-0.3%	1.9%	1.5%	-0.4%
Theft offences	38.8%	29.6%	-9.2%	60.9%	59.1%	-1.9%
Criminal damage and arson	11.1%	9.8%	-1.3%	3.3%	3.8%	0.5%
Drug offences	2.8%	3.2%	0.4%	6.2%	7.7%	1.5%
Possession of weapons offences	0.9%	1.0%	0.1%	1.0%	0.7%	-0.3%
Public order offences	8.5%	11.0%	2.5%	5.9%	6.7%	0.7%
Miscellaneous crimes	2.0%	2.1%	0.1%	2.4%	2.7%	0.4%

The national picture is also showing a changing picture around violence offences, increasing in proportion by 7% from 2018 – 2022. Again, the City has a very different trend, with broadly similar levels at a much lower proportion of crime (16% CoLP v 38% National).

The national positive outcome rate at the end of Jan 2023 was 11%. We are performing above this, delivering a positive outcome rate of 17% (Feb 2023). 12 month rolling rates are used to minimise the impact of monthly changes.

Rolling 12 Months Positive Outcome Rate



Rolling 12m – Number of Positive Outcomes

1295

The positive outcome rate is showing stability for City of London Police, with volumes showing an improvement for the rolling 12 months ending March 2023.

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### **Crime Statistics continued**

THEMES	2018/19	2019/20	2020/21	2021/22	2022/23
NEIGHBOURHOOD	1043	1268	517	1113	1698
NEIGHBOURHOOD % OF ALL CRIME	15%	15%	10%	21%	23%
DOMESTIC ABUSE	164	131	89	152	199
DOMESTIC ABUSE % OF ALL CRIME	2%	2%	2%	3%	3%
VIOLENCE AGAINST WOMEN AND GIRLS	436	420	229	415	506
VIOLENCE AGAINST WOMEN AND GIRLS % OF ALL CRIME	6%	5%	5%	8%	7%
NIGHT-TIME ECONOMY	4553	5492	2299	4211	5165
NIGHT-TIME ECONOMY % OF ALL CRIME	65%	63%	45%	78%	71%
LICENGED PREMISES	1337	1917	241	1215	1684
LICEMED PREMISES % OF ALL CRIME	19%	22%	5%	23%	23%
CSE	0	0	0	0	3
CSE OF ALL CRIME	0%	0%	0%	0%	0%
CSA -	5	3	7	4	6
CSA % OF ALL CRIME	0%	0%	0%	0%	0%
HATE CRIME	143	190	98	182	170
HATE CRIME % OF ALL CRIME	2%	2%	2%	3%	2%
MENTAL HEALTH	453	713	652	967	1082
MENTAL HEALTH % OF ALL CRIME	6%	8%	13%	18%	15%
KNIFE CRIME	58	26	19	15	60
KNIFE CRIME % OF ALL CRIME	1%	0%	0%	0%	1%
MODERN SLAVERY AND HUMAN TRAFFICKING	15	15	8	9	9
MODERN SLAVERY AND HUMAN TRAFFICKING % OF ALL CRIME	0%	0%	0%	0%	0%
	6986	8729	5056	5369	7288

THEMES	1 year % change	1 year change	5 year % change	5 year change
NEIGHBOURHOOD	53%	585	63%	655
NEIGHBOURHOOD % OF ALL CRIME		3%		8%
DOMESTIC ABUSE	31%	47	21%	35
DOMESTIC ABUSE % OF ALL CRIME		0%		0%
VIOLENCE AGAINST WOMEN AND GIRLS	22%	91	16%	70
VIOLENCE AGAINST WOMEN AND GIRLS % OF ALL CRIME		-1%		1%
NIGHT-TIME ECONOMY	23%	954	13%	612
NIGHT-TIME ECONOMY % OF ALL CRIME		-8%		6%
LICENSED PREMISES	39%	469	26%	347
LICENSED PREMISES % OF ALL CRIME		0%		4%
CSE		3		0
CSE % OF ALL CRIME		0%		0%
CSA		2		1
CSA % OF ALL CRIME		0%		0%
HATE CRIME	-7%	-12	19%	0
HATE CRIME % OF ALL CRIME		1%		0%
MENTAL HEALTH	12%	115	139%	629
MENTAL HEALTH % OF ALL CRIME		-3%		9%
KNIFE CRIME	300%	45	3%	2
KNIFE CRIME % OF ALL CRIME		1%		1%
MODERN SLAVERY AND HUMAN TRAFFICKING	0%	0	-40%	-6
MODERN SLAVERY AND HUMAN TRAFFICKING % OF ALL CRIME		0.0%		0.0%

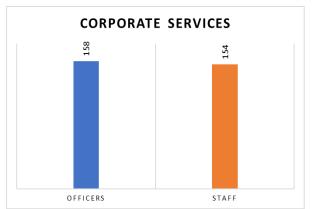
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### **Our Resources**

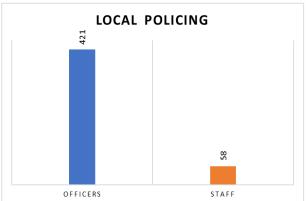
\*as at 31.03.23

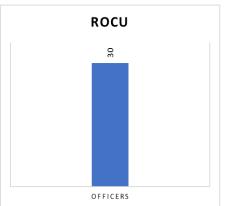












### **Our Finances**

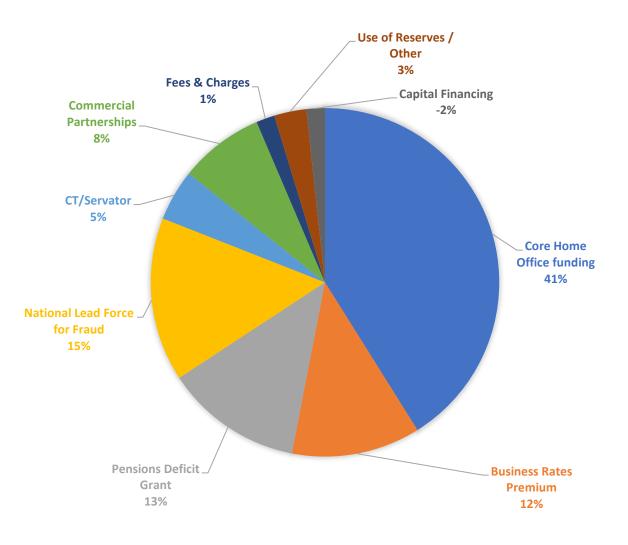
Income & Expenditure		2022		202	1/22	
Revenue	Latest Appro	Latest Approved Budget Outturn (unaudited) Outto			turn	
	£'000	%	£'000	%	£'000	%
EXPENDITURE						
Employee-Related Expenses	123.5	71	120.3	65	113.3	68
Other Expenditure						
Premises Costs	6.8	4	3.6	2	7.5	4
Transport Costs	2.4	1	2.7	1	2.7	2
Supplies & Services / Other	41.9	24	59.4	32	43.2	26
Total Expenditure	174.6	100	185.9	100	166.7	100
P						
Total Income	-174.6		-193.1		-168.9	
Ф 						
(Under) / Over Spend	0.0	100	-7.2		-2.2	

22/23 underspend in Employee-Related Expenses due to lower pensions deficit contribution 22/23 outturn includes higher income and expenditure than budget for National Lead Force grants 22/23 outturn for Premises Costs includes £2.3m Supplementary Revenue Projects net of a £4.5m NNDR refund

#### Breakdown of funding:

•	
Core Home Office funding	£74.3m
Business Rates Premium	£21.6m
Pensions Deficit Grant	£23m
National Lead Force for Fraud	£27.5m
CT/Servator	£8.6m
Commercial Partnerships	£14.2m
Fees & Charges	£3.1m
Use of Reserves / Other	£5.4m
Capital Financing	<b>f-3.1m</b> *NB Capital Financing including (Action Fraud loan repayment) is treated as negative funding in City Fund budgeting terms
Total Funding	£174.6m

#### BREAKDOWN OF 2022-23 FUNDING BUDGET £M



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### **Our Chief Officer Team**

#### Angela McLaren Commissioner Page Pete O'Doherty Paul Betts **Assistant** Assistant Commissioner Commissioner S **Economic & Cyber** Operations & Security Crime **Umer Khan OBE** Nik Adams Alistair Cook Mari Ladu Chris Bell Commander Commander **Chief Financial Service Delivery** Chief Operating **Operations & Economic & Cyber** Officer Officer Director Security Crime

### Our Police Authority team

The Court of Common Council is the Police Authority for the Square Mile as set out in the City of London Police Act 1839. Under Section 56 of the Act, the Common Council delegated to the Police Board all its police authority functions (with the exception of the appointment of the Commissioner). The Committee's role is to make sure the City of London Police runs an effective and efficient service by holding the Commissioner to account; to ensure value for money in the way the police is run, and to set policing priorities considering the views of the community.

#### **Police Authority Board**

Deputy James Thomson (Chair) Tijs Broeke (Deputy Chair) Caroline Addy

Munsur Ali

Nicholas Bensted-Smith

Alderman Professor Emma Edhem

Helen Fentimen

Alderman Timothy Hailes

Deborah Oliver

Deputy Graham Packham

Dawn Wright

Melissa Collett (External Member)

Andrew Lentin (External Member) Sir Craig Mackey (External

Member)

Michael Mitchell (External

Member)

#### Strategic Planning & Performance Committee

Tijs Broeke (Chair)

Andrew Lentin (Deputy Chairman) Edhem Alderman Timothy

Caroline Addy

Munsur Ali

Deborah Oliver

Alderman Timothy Hailes

Deputy James Thomson

Helen Fentimen

John Griffiths

Moawia Bin-Sufyan (External

Member)

Adrian Hanstock (External

Member)

#### Resource Risk & Estates Committee

Alderman Timothy Hailes (Chair)

Tijs Broeke (Deputy Chair) Deputy James Thomson

Andrew Lentin Dawn Wright

Alderman Professor Emma

Edhem Helen Fentimen Deputy Randall Anderson

Martha Grekos

Adrian Hanstock (External Member) Michael Landau

(External Member)

#### **Economic & Cyber Crime** Committee

Deputy James Thomson (Chair)

Tijs Broeke (Deputy Chair) Alderman Professor Emma

Hailes

Dawn Wright

Deputy Graham Packham

James Tumbridae

Deputy Christopher Hayward

Jason Groves

Alderman Bronek Masojada

Andrew Lentin (External

Member)

Michael Landau (External

Member)

#### **Police Pensions Board**

John Todd (Chair) Alderman Alexander Barr

(Deputy Chair)

Deputy Henry Colthurst

Helen Isaac

Timothy Parsons Ray Eaglesmith

#### Professional Standards & **Integrity Committee**

Caroline Addy (Chair) Deborah Oliver (Deputy

Chairman) Nicholas Bensted-Smith

Tiis Broeke

Alderman Professor Emma

**Edhem Deputy James** 

Thomson

Jason Groves

Florence Keelson-Anfu Michael Mitchell (External

Member)

Alice Ripley (External

Member)

Committee(s):	Dated:
Police Authority Board	28 June 2023
<b>Subject:</b> City of London Police Final Revenue & Capital Outturn 2022/23	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1
Does this proposal require extra revenue and/or capital spending?	N
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 65-23	For Decision
Report author: Alistair Cook, Chief Finance Officer & Mark Paddon and Steven Reynolds, Deputy CFOs	

#### Summary

This covering report accompanies a slide pack detailing the City of London Police's (CoLP) and Police Authority Board Team's revenue and capital outturn for 2022/23.

#### Revenue

The revenue outturn for CoLP for the financial year ending 31 March 2023 is £88.6m against a latest budget of £95.7m, resulting in an underspend of £7.1m. This compares to a forecast outturn underspend of £0.4m at Q3.

The variance from the Q3 forecast as shown on slide 3 is mainly due to:

- a £4.5m one off Non-domestic rates refund following a successful rating appeal.
- £1.3m of additional income mainly from additional, indirect cost recovery from funded work (£1.1m) and other grants;
- £0.4m of slippage on operational expenditure which will be carried forward into 2023-24 and will be subject to a request to draw down from reserves; and
- £0.5m of miscellaneous forecast variances, equating to some 0.5% of the original £92.9m Police budget for 2022-23.

**Slides 4-10** provide details of the revenue outturn against budget and includes information on monthly workforce numbers across 2022-23.

**Slide 11** provides an overview of overtime by business area and an initial analysis of recoverable and non-recoverable activities to understand the outturn overspend of £2m. Further work is required to more fully understand the drivers for overtime in the context of higher officer numbers. Work will continue into 2023-24.

**Slide 12** provides a breakdown of the Forces initial £6.1m mitigations target for 2022/23 and commentary on achievement. Whilst the overtime saving was not achieved, there were compensating mitigations particularly in relation to the appropriate use of the POCA reserve.

**Slide 13** assess the impact of the £7.1m outturn underspend 2022-23 on the general reserve. The Force's Reserve Strategy is to hold a general reserve up to a maximum of 5% of gross revenue expenditure. Gross revenue expenditure in 2023-24 is planned to be £189.8m, therefore the maximum general reserve balance is £9.49m. The balance on the general reserve in 2022-23 was £4m, consequently, a transfer of the £7.1m underspend to the general reserve would breach the Reserves policy. Therefore, to reduce the borrowing risk included to Force's Medium Term Financial Plan (MTFP) and to remain within the 5% limit it is intended that £2m of the revenue underspend is used to finance the FCCRAS project. This is in addition to the planned £0.4m revenue financing for capital included in the 2022-23 revenue budget.

**Slide 14** sets out a proposal to draw down £351,000 from the general reserve in 2023-24 to mitigate timing differences from the 2022-23 budget.

**Slide 15** provides a breakdown of the Proceeds of Crime Act (POCA) funded expenditure in 2022-23 totalling £1.945m.

#### Capital

The capital outturn in 2022/23 is £10.391m (summarised in **Slide 16**). This comprises three main elements:

<u>CoLP Capital Programme</u> – projects developed and managed by the Force which amounted to £6.631m in 2022/23, representing an underspend of £0.504m (7.1%) compared to a budget of £7.135m. The underspend is largely due to purchase of the horse box (£0.400m) slipping into 2023/24 because of limited supplier selection and Forensic Network and Storge underspending by £0.257m mainly due to less storage being required than first anticipated.

- **Slide 17** provides a breakdown of outturn capital spend against each project in 2022/23:
- Slide 18 provides notes on outturn variations to budget; and
- **Slide 19** provides a breakdown of how the capital outturn spend is funded.

<u>Strategic projects</u> – funded by the Corporation amounting to £3.128m in 2022/23, comprising the Secure City Programme and the Accommodation Strategy.

<u>Legacy projects</u> – again funded by the Corporation amounting to £0.632m in 2022/23, comprising a few legacy schemes which predate 2021/21.

• Slides 20 and 21 provide further details on the strategic and legacy projects.

#### **Supplementary Revenue Projects**

In addition to the capital projects noted above, CoLP also undertakes projects which are deemed to be revenue in nature, referred to as Supplementary Revenue Projects. Provisional outturn spend on these totalled £0.501m in 2022/23.

- Slide 22 provides a breakdown of spend against each SRP in 2022/23;
- Slide 23 provides a breakdown of how the SRP outturn spend is funded.

#### **Police Authority Board**

**Slide 24** The final revenue outturn for the financial year ending 31 March 2023 is £0.55m against a latest budget of £1.0m, resulting in an underspend of £0.45m. This compares to a forecast outturn underspend of £0.42m at Q3. It is proposed that the underspend is transferred to an earmarked reserve to mitigate the risk of significant costs arising from future gross misconduct panel hearings.

#### Recommendations

Members are asked to note:

 the revenue and capital outturn for 2022-23 for CoLP and revenue outturn for the Police Authority Board Team as set out in this covering report and accompanying slide pack.

#### Members are asked to approve:

- ii. the use of £2m of the Force's £7.1m 2022-23 revenue underspend to finance capital expenditure, thereby reducing the future MTFP borrowing risk;
- iii. the transfer of the remainder of the 2022-23 underspend (£5.1m) to increment the general reserve to the target level of 5% of gross budget;
- iv. a drawdown of £351,000 from the general reserve in 2023-24 to mitigate timing differences in expenditure committed from the 2022-23 budget; and
- v. a transfer of £0.45m, in relation the 2022-23 Police Authority Board underspend, to an earmarked reserve to mitigate the risk of cost arising from future gross misconduct hearings.

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### Police Authority Board

Final Revenue and Capital Outturn 2022-23 City of London Police & Police Authority Team

के ate 28/06/2023



A local service with a national role, trusted by our communities to deliver policing with professionalism, integrity and compassion

### Revenue Outturn 2022/23 Headlines

#### Revenue

The final net revenue outturn for the financial year ending 31 March 2023 is £88.6m against a latest budget of £95.7m, resulting in an underspend of £7.1m. This compares to a forecast outturn underspend of £0.4m at Q3.

The variance from the Q3 forecast is mainly due to:

- A £4.5m one off Non-domestic rates refund following a successful rating appeal. Annual savings of £1m are also expected as a result of the revaluation and will help to mitigate the £1m unidentified savings requirement in the 2023-24 budget;
- £1.3m of additional income mainly from additional, indirect cost recovery from funded work (£1.1m) and other grants; Page
  - £0.4m of slippage on operational expenditure which will be carried forward into 2023-24 and will be subject to a request to draw down from reserves; and
  - £0.5m of miscellaneous forecast variances, equating to some 0.5% of the original net £92.9m budget.

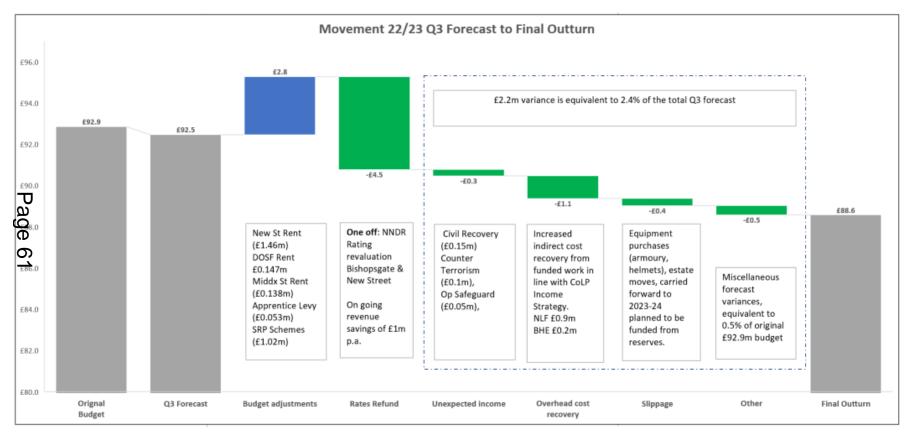
The outturn 2022-23 budget is now £95.7m vs an original budget of £92.9m. The £2.8m increase is due to the addition of Supplementary Revenue Programme (SRP) expenditure (net £1.02m), premises rental charges (£1.745m) and apprenticeship levy funding (£0.053). The budget increases for the SRP and rental charges are net nil with budgets provided to match actual expenditure incurred.

A table showing the final revenue 2022-23 outturn is shown on slide 4 along with explanatory notes on slides 6-8.





### Bridge Analysis – Q3 Forecast to Outturn Movement







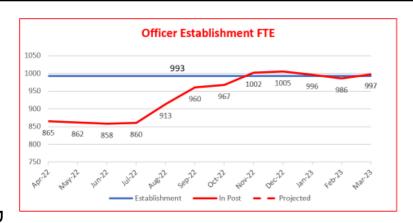
### 2022-23 Final Revenue Outturn

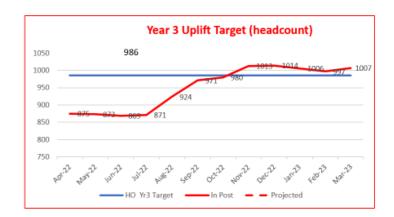
	22/23 Original	Q3 Projected	Q3 Projected	22/23 Revised	22/23 Final	Final Outturn	Notes
	Budget	Outturn	Variance	Budget	Outturn	Variance	
	£m	£m	£m	£m	£m	£m	
Pay							
Officers	68.0	66.0	(2.0)	68.0	65.9	(2.1)	1
Staff	27.3	26.7	(0.6)	27.3	26.6	(0.7)	
Overtime	2.3	3.8	1.5	2.3	4.3	2.0	2
Agency	0.8	0.9	0.2	8.0	0.9	0.1	
Police Officer Pension	23.0	23.0	0.0	23.0	18.4	(4.6)	3
Indirect employee costs	2.1	2.0	(0.2)	2.1	4.2	2.1	4
Total Pay	123.5	122.4	(1.1)	123.5	120.3	(3.3)	
Non-Pay	12010	1==11	(,	12010	12010	(0.0)	
Premises Costs	2.7	4.5	1.8	6.8	3.6	(3.2)	5
Transport Costs	2.4	2.5	0.1	2.4	2.7	0.3	
Supplies and Services	29.4	32.1	2.7	29.4	42.4	13.0	6
Third Party Payments	9.0	11.7	2.8	9.0	12.6	3.6	7
CoL Support Services / Recharges	3.2	3.4	0.2	3.2	3.8	0.5	
Capital Charges	0.5	0.5	0.0	0.5	0.7	0.2	
Transfer to Reserves	0.0	0.0	0.0	0.0	0.3	0.3	
Non-Pay	47.1	54.8	7.7	51.2	66.0	14.7	
Total Expenditure	170.6	177.2	6.6	174.8	186.3	11.4	
Income							
Specific Grants	(60.0)	(65.84)	(5.9)	(60.0)	(74.2)	(14.2)	8
Partnership	(13.9)	,	1 1	(13.9)	(16.4)	(2.5)	9
Fees & Charges	(3.4)	, ,		(3.4)	(3.8)	(0.4)	
Transfer from Reserves	(0.5)			(1.8)	(3.3)	(1.4)	10
CoLP Core Funding	(92.9)	, ,	, ,	(95.7)	(95.7)	0.0	
Total Income	(170.6)		, ,	(174.8)	(193.4)	(18.5)	
(Surplus) Deficit	0.0	(0.4)	(0.4)	(0.0)	(7.1)	(7.1)	



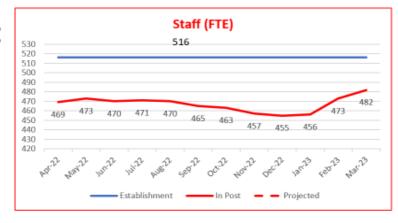


### Officer and Staff Strength vs Establishment 2022-23













### Final Revenue Outturn Variances 2022-23

#### 1. Pay

#### Officers - Net underspend - £2.1m.

- Despite a 2% higher than budgeted pay award and an assumed natural vacancy factor of 25 officers (£1.6m) built into the budget, continuing vacancies against established posts in Local Policing and Specialist Operations has resulted in police pay underspends in these areas of £0.6m and £1.1m respectively. £1.0m of these savings, however, have been off set by the unbudgeted salary cost of 151 student officers recruited as part of Force's Uplift Strategy. As Members may recall, £1m of Home Office funding was dependent on meeting an officer headcount target of 986. The Force also agreed to recruit an additional 20 officers to assist the Home Office in meeting their wider Uplift target. Each post above 986, attracting funding of £20,000 (total £0.4m). Slide 5 shows the trajectory of officer recruitment across 2022-23 with a final headcount of 1007 in successful achievement of the Uplift targets.
- There were also officer pay underspends of £2.6m in the National Lead Force (NLF), however, £2m of this is due to a classification issue as pay costs for seconded staff were correctly expensed as third party payments, leaving a net underspend of £0.6m. Against this there was an officer pay overspend in Corporate Services where a combination of lower than anticipated officer attrition rate, the higher pay award and inclusion of £0.5m of unbudgeted pay costs relating to externally funded roles has resulted in an overspend of £1.2m.

  Adjusting for the seconded staff and externally funded posts in Corporate Services, the net staff outturn is an underspend of £0.2m.

### Staff Net underspend - £0.7m.

• Staff numbers have been significantly understrength for duration of 2022-23. The net £0.7m outturn for staff, however, includes £2.4m of expenditure relating to the funded units (£0.3m), NLF Co-ordination (£0.5m) and Fraud & Cyber Reporting and Analysis System (FCCRAS)/ Enhanced Cyber Reporting System (ECRS) (£1.6m) which were not included in the 2022-23 budget and were fully funded in year from government grant income or recharging to capital projects.

#### 2. Overtime - £2m overspend (Slide 9)

"Recoverable" overtime from events such as the Queen's Jubilee, the Commonwealth Games, the Queen's funeral and funded work is included within this outturn totals £1m. Of the residual £1m overspend this is largely attributable to policing major crime such as Op Intervention (£0.3m), Op Benbow (£0.1m), protest events in the City such as those organised by Extinction Rebellion (XR) (£0.2m), additional demands on territorial policing (£0.3m) and backfilling duties due to vacancies. Home Office funding for unexpected events is subject to the unexpected costs exceeding a threshold of 1% of core funding or £0.7m to be eligible for Home Office funding.

### Final Revenue Outturn Variances 2022-23

#### 3. Police Pension Costs - underspend £4.6m

• The estimated police pension cost was £23m and is met in full by a Home Office grant, any variation is met by a corresponding reduction in government grant income and has no impact on the overall outturn.

#### 4. Indirect Employee Costs - Overspend - £2.1m

- This is mainly due to £2.3m of training costs relating to The National Cyber Security Professional Cybercrime (NCSP) and National Fraud Investigation Bureau (NFIB) training which are recovered through grant funding; and
- £0.4m due to unbudgeted apprenticeship levy cost of 0.2m and higher than expected injury award pension contributions of 0.2m. These costs have been offset by a shortfall in officer training in the Tactical Firearms Team due to vacancies (£400k) and corrections to prior year receipting activity of £0.2m.

#### 5. Premises - Underspend - £3.2m

• This is principally due to a one off NNDR refund of £4.5m following a successful rating appeal. This has been offset in part by additional premises costs of £1.3m due to additional reactive repairs and fuel costs.

#### 6. Supplies and Services - Overspend - £13m

• This mainly relates to Cybercrime Homeland Security Group (HSG)/ NCSP claims and expenditure related to grant agreements which were not included in the 2022-23 budget. Any such expenditure is matched by a corresponding increase in grant income.

#### 7. Third Party Payments - Overspend - £3.6m

• The overspend is mainly due to the cost of Proactive Economic Crime Team (PECT), Regional Organised Crime Units (ROCU) and National Lead Force (NLF) operations staff (3.3m) and is offset by additional grant income.





### Final Revenue Outturn Variances 2022-23

#### 8. Government Grant Income - £14.2m increase

• The increase in government grant income is mainly due to Cybercrime HSG/NCSP 21-22 grant revenue £11m and other NLF grant funded work £6.8m) and government grant funding of £0.9m in respect of the officer pay award (£0.5m) and uplift over recruitment (£0.4m). This is offset by a reduction in the Police Pension grant of £4.6m due to lower expenditure than forecast.

#### 9. Partnership Income - £2.5m increase

• This is mainly due to mutual aid claims for policing national events which totalled £1m, an increase of £0.2m in relation to policing the bridges following the implementation of a new Service Level Agreement (SLA) recognising the full cost of providing the service, additional income for Counter Terrorism work (£0.15m) and £1.2m of staff recharges to the FCCRAS project which was not included in the 2022/23 budget.

#### လ (ည). Transfer from Reserve - £1.4m increase

This principally relates to the use of the Proceeds of Crime Act (POCA) reserve to fund the cost of the Asset Recovery Team (ART) £1.1m and other POCA funded schemes. The outturn of £3.1m includes £1.2 of supplementary revenue funding for police schemes.





### Business Area 2022-23 Outturn Summaries

Business Area	Latest Outturn Approved Deficit / Budget (Suplus)		Variance from Latest Budget		
	£'000	£'000	£'000	%	
Local Policing	24,659	23,225	(1,434)	-6%	
Specialist Operations	25,455	23,356	(2,099)	-8%	
National Lead Force	4,520	5,388	868	19%	
Corporate Services	29,826	28,809	(1,017)	-3%	
Central Income & Expenditure	11,217	7,804	(3,413)	-30%	
Total	95,677	88,583	(7,094)	-7%	

**Local Policing:** £1.4m underspend. This is largely due to vacancies (£0.4m), underspends on equipment purchase planned by the Tactical Firearms Group due to recruitment delays (£0.77m), an underspend on training (£0.67m), an over achievement of income (£0.87m) as a result of additional grant income (£0.1m) and mutual aid reimbursements for officer pay and overtime in relation to the Queen's Jubilee, the Queen's funeral and the Commonwealth Games and other expense (£0.78m). These underspends were offset by an overtime overspend of £1.1m and a £0.17m revenue contribution to capital expenditure.

**Specialist Operations: £2.1m underspend.** Significant levels of vacancies through out the year attributed to circa £1.7m underspend on pay costs (officer £1.1m, staff £0.6m). The outturn also included £1.2m of POCA funding for the Asset Recovery Team and £0.5m of additional income including £0.2m from a new SLA with Bridge House Estates for camera enforcement. This was offset against £0.8m budget pressure on overtime and £0.5m of unbudgeted additional overtime, supplies & service and third party payment costs in relation to Op Intervention.

National Lead Force: £0.9m overspend – largely due to insufficient budgetary provision for the Action Fraud contract extension costs (£1.9m) offset by savings due to vacancies and POCA funded expenditure.



### Business Area 2022-23 Outturn Summaries continued

Corporate Services: £1m underspend - mainly due to a National Non-Domestic Rates refund (NNDR) of £4.5m, offset by pay overspend in relation to officers and agency costs for staff of £1.5m due to insufficient pay budgetary provision, additional estate costs of £1.3m (repairs & maintenance £0.64m, vehicle running/transport costs £0.2m and professional fees of £0.46m, mainly relating to the uniform contract). Additional CCTV costs of £0.4m were incurred and £0.2m of supplies and services spend linked to the uplift programme.

Central Income & Expenditure: £3.5m underspend. This is due to £4.5m of unallocated resources being included in Central Income and Expenditure which have been allocated elsewhere in the budget. The budget also includes £0.4m incentive uplift funding, £0.5m in respect of the 2022/23 officer pay award and £0.9m of additional indirect cost recovery from funded work. These underspends / increased funding have been offset by student officer pay of £1.0m, an overspend on non-statutory injury award payments linked to pension benefits and apprenticeship levy costs of £0.4m, a shortfall on income from the sale of memorabilia of £0.1m and a £1.1m budget correction relating to proceeds of Crime Act (POCA) funding which had been treated as unallocated income in the budget and an £0.5m overspend on support ervice costs due to delays in implementing the City Corporation's Target Operating Model.

B. The 2022/23 is the first budget prepared against the new Target Operating Model and a number of unallocated budgets were included in the Central Income and Expenditure which have been charged elsewhere in the budget. This has been refined for 2023/24





### 2022-23 Overtime Analysis

	(A)	Actuals				(B)	(B-A)
Overtime by Business	Budget	Bank	Late Night	Recoverable	Non-	Total	Variance
Area 2022/23		Holiday	Levy	Recoverable			to Budget
		Working					
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Local Policing	747	2	3	299	1,544	1,848	1,101
Specialist Operations	228	3	2	148	849	1,002	774
National Lead Force	500	-	0	472	189	661	161
Corporate Services	61	-	1	53	146	201	140
Central Income & Expenditure	776	192	154	0	243	590	(186)
Total	2,312	197	159	973	2,972	4,301	1,989

- To "Recoverable" includes overtime recoverable from events such as the Queen's Jubilee, the Commonwealth Games, the Queen's funeral and overtime charged to the funded units which will be matched by a corresponding increase in income. Therefore, the net overspend is £1m, on an increase of £0.2m compared to the Q3 forecast of £0.8m.
- The forecast for non-chargeable overtime includes cost associated with policing major crime such as Op Intervention (£0.3m), Op Benbow (£0.1m), protest events in the City such as those organised by Extinction Rebellion (XR) (£0.2m) and additional demands on territorial policing (£0.3m) due to vacancies and backfilling duties. In respect of Home Office funding for unexpected events is subject to the unexpected costs exceeding a threshold of 1% of core funding. In the case of XR for example £183,000 of overtime has been incurred to date but the Force would need to exceed £700,000 in this financial year for a bid for funding from the Home Office.
- The underspend in Central Income & Expenditure is mainly due to a specific budgetary provision (£251k) for the officer uplift programme which remained unused. It is likely that uplift related overtime has been incorporated within business as usual overtime claims.
- Overtime reporting will continue to be developed and refined for future reporting periods. This will include an including assessment of link between uplift numbers and overtime (noting large number of student officers who need to become fully fledged officers).



### 2022-23 Mitigations update

	Target	Achieved		
2022/23 Mitigations Plan	£m	£m	Comments	RAG
Staff reductions / rank ratio savings			Risk of delay or failure to baseline an afforable and efficient staffing model through the Corporate	
through Corporate Services / Staff Review			Services & Staff review is mitigated by holding staff vacancies where possible and appropriate.	
	1	1	Staff FTEs and costs remain below budget.	
Increase in Precept Grant from Home			Achieved as part of the 22/23 Home Office funding settlement.	
Office	0.8	0.8		
Reduction in capital financing costs due to			Large capital cunderspends in 20/21 & 22/23 should support achievement of this "one off"	
prioir year underspend on capital	0.8	0.8	Medium Term Financial Plan (MTFP) saving.	
Savings on consumables			Removed from budgets and will be achieved through wider savings on suppiles and services spend.	
	0.6	0.6		
Increased use of POCA reserve for			Achieved with additional funding allocated to support the work of the Assest Recovery Team	
appromiate areas of budget spend			£1.1m.	
supported by increased in seized assets	0.7	1.7		
Reduction in average pay coss due to			Removed from budgets. The delivery risk was dependent on the rank (and PC probationer vs	
probationer intake for Year 3 PUP			transferee) mix of intake. Delivery of mitigation supported by c151 student officers and wider pay	
	0.5	0.5	underspends.	
Overtime reductions linked to Bank of			Removed from budget. Overtime budgets are forecast to be overspent by £0.9m (net of chargeable	
England contract			time) due to current operational demands. Hold costs to budget is not consided possible at this	
	0.5	0	time.	
Agency Staff			Removed from budgets. Whilst agency costs are forecast to be £0.1m over budget, £0.3m relates	
	0.3	0.3	to Training Academy trainers and is recovered through course fees.	
Professional Fees			Removed from budgets. Delivery supported through wide savings on supplies and serivces budgets.	
	0.9	0.9		
Total	6.1	6.6		





### 2022-23 General Reserve

Whilst the final 2022-23 outturn is a significant underspend (£7.1m), this includes a one off £4.5m NNDR 'windfall' and £1.1m of additional indirect cost recoveries from funded activities, aligned with the Force's Income Strategy. Work remains to sustain and regularise this as funding agreements are renegotiated.

#### **Impact on Reserves**

The Force's Reserve Strategy is to hold a general reserve up to a maximum of 5% of gross revenue expenditure. The closing balance on the general reserve is £4m as shown in the table below. Gross revenue expenditure in 2023-24 is planned to be £189.8m, therefore the maximum general reserve balance is £9.49m. A transfer of the £7.1m underspend to the general reserve would breach the Reserves policy. Therefore, to remain within the 5% limit and to reduce loan funding from the City Corporation, in addition to the budgeted £0.4m direct revenue financing contribution to capital expenditure, a further £1.992m contribution will be made to provide full revenue funding for CoLP's share of the FCCRAS costs in 2022-23 (£2.392m, Slide 19) with the balance of £5.102m transferred to the general reserve.

CoLP Reserves 22-23	2022-23 Opening Balance £	2022-23 Movements (to)/from	2022-23 Closing Balance £	% Gross Revenue Expenditure	
General reserve	(4,024,953)	(5,102,393)	(9,127,346)	4.81%	
Earmarked reserves:					
Proceeds of Crime Act (POCA)	(9,026,559)	1,630,802	(7,395,757)		
Emerg Services Mobile Tech	(293,809)		(293,809)		
Sub-total - Earmarked reserves	(9,320,368)	1,630,802	(7,689,566)		
TOTAL RESERVES	(13,345,321)	(3,471,591)	(16,816,912)		





During 2022-23 the a number of purchases were delayed resulting in slippage to 2023-24 and in the case of the Multi-Agency Gold Incident Command Course, external funding was withdrawn due to budgetary pressures. It is therefore proposed that these items are funded from the general reserve in 2023-24.

Use of General Reserve 2023-24	£'000	Notes
Bishopsgate Armoury Improvements	60	i
Tactical Firearms Group (TFG) Helmets replacement	198	ii
Estate moves (New Street/Bishopsgate)	83	iii
Multi-Agency Gold Incident Command Course	10	iv
Total	351	

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The funding for the Bishopsgate Armoury improvements is related to the interim capital programme. An £80k contribution was agreed from revenue in 2023-23 but only £19,900 was spent.

- ii. An order for replacement TFG helmet was placed in 2022-23 but was not fulfilled by the end of the financial year. This contributed to the underspend with Local Policing supplies and services budgets.
- iii. During 2022-23 the Chief Officer Team agreed to a number of estate moves in New Street and Bishopsgate to improve operational efficiency. Unfortunately, due to procurement delays these were not implemented by 31 March 2023.
- iv. External funding for attendance at the Multi-Agency Gold Incident Command Course was withdrawn due to budgetary pressures resulting in an unforeseen cost. The course commitment was made in 2022-23 but the cost will be incurred in 2023-24



# 2022-23 Proceeds of Crime Act (POCA) Reserve

In 2022-23 expenditure funded from the POCA reserve was £1.945m as set out below.

The movement in the POCA reserve (slide 13) of £1.631m is net of £314,000 of ARIS receipts received during 2022-23.

	Expenditure by POCA Category					
Project	1. Asset Recovery Work £'000	2. Crime Reduction Projects £'000	3. Community Projects £'000	4. Misc	2022-23 Actual £'000	Notes
Asset Recovery Team	1,081				1,081	Funding of the Asset Recovery Team was agreed for a period of 3 years. Whilst £1.3m was expected, actuals costs in 2022-23 were £1.1m. Total requirement £3.9m.
Serious Organised Crime Development		27			27	Development of driving and survelliance capabilities with the procurement of vehicles aligned with those capabilities. The total requirement is £0.6m.
Child Ab <del>ugg</del> Image Database (CAID)				14	14	CAID will provide offiers with a simple and efficient process for identifying victims of child abuse. Total requirement £67,000.
POWER		24			24	Funding of continued investment in PowerBI analytics. Total requirement £725,000
Derbyshire Financial Investigator & Asset Recovery Team	100				100	Derbyshire. From 2023-24 it expected that an allocation from the Economic Crime Levy will replace POCA support.
National Police Training		104			104	organisations at risk of economic crime. This is seed funding to support wider investment by other police forces. Total requirement £577,000
Op Reframe Police Boxes Project			34		34	This is a project to re-introduce police boxes (digital) into the Square Mile. The initial requirement is £73,600.
NFIB Crime Continuous Improvement				11	11	Funding for three posts within the NFIB campaigns office as a 12 month pilot project to drive improvement. The total requirement is £230,000.
DANY (District Attorney New York)		241			241	City, USA. The estimated 2022-23 requirement was £225,000 but this was exceeded due to increases in accomodation and other expenses.
Forensic Streamline Reporting Ltd				10	10	This project provides a connection between CoLP and healthcare providers fo the purpose of obtaining medical evidence more efficiently.
Covert Tasking		35			35	This project supports proactivity across the Force in tackling fraud and serious organised crime. The total requirement is £287,500.
The National Business Crime Centre Marketing		10			10	Provision of external communications support in connection with preventing crime against businesses.
Historical POCA overpayment repaid to MET				204	204	Mis-allocation of Asset Recovery Incentivisation Scheme funding returned to MET.
Secure City Partnership	50				50	Annual contribution to the City of London secure City Programme.
Total	1,231	441	34	239	1,945	

## Capital Outturn 2022/23 Headlines

In 2022/23 outturn spend on capital projects amounted to £10.391m, as summarised in table 1 below.

The first element is the CoLP Capital Programme comprising projects developed and managed by the Force, which are either funded directly from the Force's own resources, from Home Office funding or via a Corporation loan facility. Spend totalled £6.631m in 2022/23, representing an underspend of £0.504m compared with the budget of £7.135m (underspend explained in slides 17 and 18).

The second element are large strategic schemes funded by the Corporation, comprising the Secure City Programme and the Accommodation Strategy.

The third element comprises a few legacy projects that predate 2020/21, which are also funded by the Corporation.

Dible 1 – Summary of outturn capital expenditure 2022/23	£000
COLP Capital Programme – projects managed by CoLP. Funded from either CoLP's own resources,  Home Office grant or Corporation loan to be repaid (slides 17 to 19)	6,631
2. Strategic projects - funded by the Corporation (slides 20 and 21)	3,128
3. Legacy projects - funded by the Corporation (slides 20 and 21)	632
Total outturn capital expenditure 2022/23	10,391

In addition to the capital projects noted above, CoLP also undertakes projects which are deemed to be revenue in nature, referred to as **Supplementary Revenue Projects**. Outturn spend on these was **£0.501m** in 2022/23 (slides 22 and 23).





# CoLP Capital Programme 2022/23

The outturn for the 2022/23 CoLP Capital Programme projects was £6.631m compared to a budget of £7.135m, resulting in an underspend of £0.504m, as shown in table 2 below.

Table 2 - CoLP Capital Programme 2022/23	2022/23 Project Budget £'000	Outturn 2022/23 £'000	Variance to Budget £'000	Notes
FCCRAS	5,200	5,392	192	i
Horsebox	400	-	(400)	ii
Forensics Network & Storage	393	136	(257)	iii
⊣Body Worn Video	300	181	(119)	iv
acar Fleet	250	340	90	V
Motorbike Fleet	236	205	(31)	
4overt Camera System	50	23	(27)	
Covert Surveillance Equipment	150	89	(61)	
AV Refresh	129	111	(18)	
Child Abuse & Image Database	14	14	-	
Law Enforcement Community Network (LECN)	13	61	48	
Action Fraud	-	39	39	
End user device refresh	-	40	40	
Total CoLP Capital Programme	7,135	6,631	(504)	





# CoLP Capital Programme 2022/23

### Notes – on outturn variations to budget

- i. FCCRAS: The overspend of £192,000 is due to increased development and website costs. Whilst there is an overspend in 2022/23, it is anticipated that this will be met from savings in 2023/24. It does not increase the whole life capital contribution from the City above the agreed £10m.
- ii. **Horsebox:** An order for the horsebox was raised at the end of April. There was a delay due to the limited supplier selection nationally and then work to access an appropriate framework for the purchase.
- Forensic Network & Storage: The underspend was largely due to the storage element of the project, with the amount of storage required being less than originally budgeted, coupled with the ability to draw on internal resources as opposed to using external specialists.
- iv. **Body Worn Video:** The signing of the BWV contract with Motorola was delayed resulting in implementation pushed back to June 2023, when the £119,000 underspend is expected to be utilised.
- v. Car Fleet: The £90k overspend in 2022/23 is due to budgeted vehicle replacements in 2020/21 and 2021/22 taking place in 2022/23.





# Funding of the 2022/23 CoLP Capital Programme

Funding of the 2022/23 CoLP Capital Programme is shown in table 3 below.

Table 3 – Funding of the CoLP Capital Programme 2022/23	Outturn 2022/23 £'000	City Loan £'000	Home Office £'000	CoLP Revenue £'000	CoLP POCA £'000	City Fund £'000
FCCRAS	5,392	-	3,000	2,392	-	-
Horsebox	-	-	-	-	-	-
Forensics Network & Storage	136	136	-	-	-	-
Body Worn Video	181	181	-	-	-	-
<b>T</b> ar Fleet	340	60	-	170	-	110
Motorbike Fleet	205	205	-	-	-	-
Covert Camera System	23	23	-	-	-	-
<b>★</b> Covert Surveillance Equipment	89	89	-	-	-	-
AV Refresh	111	111	-	-	-	-
Child Abuse & Image Database	14	-	-	-	14	-
Law Enforcement Community	61	61	-	-	-	-
Network (LECN)						
Action Fraud	39	39	-	-	-	-
End user device refresh	40	40	-	-	-	-
Total Outturn and Funding 2022/23	6,631	945	3,000	2,562	14	110





# Strategic and Legacy Projects 2022/23

### **Strategic Projects**

In 2022/23 £3.128m was spent on strategic projects funded by the Corporation, comprising £2.5m on the Secure City Programme and £628k on the Police Accommodation Strategy.

### **Legacy Projects**

There are several legacy projects mainly dealing with significant IT infrastructure and accommodation, which are now nearly complete and due to soon be finalised. Outturn expenditure on these projects amounted to £0.632m in 2022/23, as summarised in table 4 below.

Table 4 - Legacy projects 2022/23	Programme Budget £'000	Approved budget drawdown £'000	Outturn spend 2022/23 £'000	Total Spend £'000
Information Technology	13,402	13,402	380	12,601
Fleet	1,800	1,800	86	1,418
Accommodation	15,947	14,718	166	13,718
Ring of Steel (IMS / DRS)	2,569	2,596	-	2,220
Total legacy projects	33,718	32,516	632	29,957





### **Legacy Projects Notes**

- IT Related schemes include the major IT Modernisation Programme, which accounts for £9.3m of the budget and £9.0m of spend. The spend in 2022/23 of £380,000 largely relates to the Police Airwave Refresh (£203,000) and the HR Integrated System project (£171,000).
- To be compliant with ULEZ requirements in the City, the Corporation provided the Force with a loan of £1.8m to introduce ULEZ compliant vehicles. £1.4m has been spent against this, including £86,000 in 2022/23.
- The Accommodation schemes include the CoLP elements of the Decant Programme and Salisbury Square Development. Total spend in 2022/23 of £166,000 largely related to I.T Decant (£98,000) and DOSF Fit Out (£66,000).

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## Supplementary Revenue Projects 2022/23

The 2022/23 outturn for CoLP **Supplementary Revenue Projects** is shown in table 5 below, with total expenditure of **£501,000** compared to a budget of £246,000, resulting in an overspend of £255,000. Table 6 shows how these projects were funded.

	Table 5 - CoLP Supplementary Revenue Projects - Outturn 2022/23	2022/23 SRP Budget £'000	Outturn 2022/23 £'000	Variance to Budget £'000	Notes
	Armoury Improvements	25	20	(5)	
$\blacksquare$	PowerBI Phase 1	84	98	14	
Pa	Forensics Network & Storage	57	39	(18)	
ge	Azure Migration Phase 2	80	243	163	i
$\infty$	Azure Point to Site VPN	-	101	101	ii
0	Total CoLP SRPs	246	501	255	

- i. Azure Migration Phase 2: This project has now been completed and closed. Whilst there was an overspend against budget in 2022/23, across the total project budget of £800,000, there was an underspend of £107,000.
- ii. **Azure Point to Site VPN:** Whilst spend against this project slipped into 2022/23 due to other priorities, total project spend is forecast at £121,000, which will result in an underspend of £25,000 against a total budget of £146,000.





# Funding of Supplementary Revenue Projects 2022/23

Funding of the Supplementary Revenue Projects is shown in table 6 below.

	Table 6 – CoLP Supplementary Revenue Projects – Outturn Funding 2022/23	Outturn 2022/23 £'000	City Loan £'000	CoLP Revenue £'000	CoLP POCA £'000
	Armoury Improvements	20	-	20	-
	PowerBI Phase 1	98	74	1	24
	Forensics Network & Storage	39	39	-	-
	Azure Migration Phase 2	243	243	-	-
Ú	Azure Point to Site VPN	101	101	-	-
	Total SRP Funding 2022/23	501	457	20	24







## Police Authority Board Team – 2022-23 Revenue Outturn

The final revenue outturn for the financial year ending 31 March 2023 is £0.55m against a latest budget of £1.0m, resulting in an underspend of £0.45m. This compares to a forecast outturn underspend of £0.42m at Q3.

Police Authority Board Team	22/23 Original Budget £m	Q3 Projected Outturn £m	Q3 Projected Variance £m	22/23 Final Outturn £m	Final Outturn Variance £m
Pay					
Staff	0.63	0.52	(0.11)	0.54	(0.09)
Total Pay	0.63	0.52	(0.11)	0.54	(0.09)
Non-Pay					
applies & Services	0.37	0.06	(0.31)	0.01	(0.36)
Total Non-Pay	0.37	0.06	(0.31)	0.01	(0.36)
Net Expenditure	1.00	0.58	(0.42)	0.55	(0.45)

The budget for the Police Authority Board Team was created in 2022-23 and the underspend is in part due to the phasing of recruitment into the newly established team.

The underspend of £0.45m has been transferred to an earmarked reserve to mitigate the risk of significant costs arising from future gross misconduct panel hearings. The level and necessity of the reserve will be kept under review.





Committee(s):	Dated:
Police Authority Board	28 June 2023
Subject: National Business Crime Portfolio- National	Public
Business Crime Centre Update	
Which outcomes in the City Corporation's Corporate	1- People are safe and feel
Plan does this proposal aim to impact directly?	safe
Does this proposal require extra revenue and/or	N/A
capital spending?	
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the	N/A
Chamberlain's Department?	
Report of: Commissioner of Police	For Information
Pol 67-23	
Report author: D/Supt Patrick Holdaway, National	
Business Crime Portfolio	

### Summary

The City of London Police (CoLP) has held the responsibility for the National Police Chief's Council (NPCC) Business Crime Portfolio since January 2020, when at that time Commissioner Ian Dyson became the National Police Chiefs Council (NPCC) lead for business crime. Assistant Commissioner Paul Betts became NPCC lead in January 2022 upon his appointment to CoLP. Under the portfolio, the National Business Crime Centre (NBCC) was launched in October 2017 and led by the MPS with support from a Home Office Transformation Fund.

The National Business Crime Centre (NBCC) represents UK policing when engaging with business. Its' primary purpose is:

- 1. Partnership Improve partnership with business and Police nationally
- 2. Intelligence Improve business crime intelligence and information exchange
- 3. Prevention Assist business to protect themselves from crime

An update was provided to the Police Authority Board in September 2022 and the Chair requested a further update to the Board on current work.

The purpose of this report is to provide Members with an update of the work of the NBCC and how, as part of the national portfolio, it is supporting Police Forces and other stakeholders in responding to Business Crime.

### Recommendation(s)

Members are asked to note the report.

### Main Report

### Background

- The City of London Police (CoLP) has held the responsibility for the National Police Chief's Council (NPCC) Business Crime Portfolio since January 2020. Under the portfolio, the National Business Crime Centre (NBCC) was launched in October 2017. The National Business Crime Centre (NBCC) represents UK policing when engaging with business.
- 2. An update on the NBBC work was last provided to Members on the 27<sup>th</sup> September 2022.

### **Current Position**

- 3. Since the last report, the NBCC has been formally recognised with a number of awards:
- October 2022 Fraud Awards: Best Retailer and Policing Collaboration Award Highly Commended – Safer Business Action Days
- October 2022 Fraud Awards: Best Collaborative Retail Risk Management Solution – Highly Commended – NBCS/Police ISA
- October 2022 National Courier Awards Institute of Couriers: ERII Merit Award – OP London Bridge
- February 2023 Outstanding Security Partnership Awards Winner Safer Business Action Days
   The NBCC have also made it to the finals (21st June) of the British Security Industry Awards with the Safer Business Action Days initiative.
- In October 2022 the NBCC coordinated the first national business crime week of action which saw 27 police forces highlight the work they are doing to support the business community in reducing crimes against business. The next national week of action is planned for the 16<sup>th</sup> October 2023 and will be branded as the Safer Business Week of Action. Work is ongoing to develop the plans.
- The NBCC provided critical support for businesses in relation to Op London Bridge, Her Late Majesty The Queen's funeral, and Op Golden Orb, King Charles III Coronation. This support extended to coordination with police and government agencies ensuring that businesses were prepared and kept updated re security status and the traffic restrictions that followed.
- Supported the Government's agenda around reducing anti-social behaviour by launching an ASB survey capturing the views of businesses. The results were fed directly into the Home Office with many areas subsequently forming part of the Governments action plan to tackle ASB.
- Introduced a governance board, the Strategic Oversight Board for Business
  Crime, which will help support and coordinate the work taking place nationally to
  prevent business crime. The board is chaired by AC Betts with support from
  PCC Katy Bourne (APCC lead for business crime) as well as senior
  representatives from the Home Office, academia, the Security Industry Authority,

- policing and business. The inaugural meeting took place on the 8<sup>th</sup> June and the terms of reference will be shared once signed off by the group. The group is also developing a strategy.
- Further development of the NBCC website with new guidance regularly being added. The website is supported by a monthly newsletter and regular articles and posts on the NBCC's LinkedIn and Twitter social media accounts.
- Developed a national data sharing agreement between the NPCC and the Security Industry Authority, creating efficiencies and capacity with the investigation of private security operatives.
- Worked with the Police Digital Service, their suppliers IBM, and Sainsburys to develop a direct reporting model, which has the potential to exponentially improve the efficiency and effectiveness of business crime reporting to police.
- Introduced a national standards board to improve crime reduction partnerships across the UK. This work will focus on the 400+ business improvement districts and business crime reduction partnerships to raise standards across the UK.
- Through its day to day activity supported a wide range of businesses and police forces to prevent crime, target offenders and improve the business communities confidence in policing.

### Conclusion

4. The NBCC continues to provide an important asset in supporting the response to Business Crime nationally in what is an area of increasing threat. The City of London Police as national portfolio lead is key to promoting this asset to stakeholders in the City of London.

### **Appendices**

Appendix 1- NBCC Newsletter – May 2023

Contact:
Patrick Holdaway
Superintendent
Business Crime Lead

E: Patrick.holdaway@cityoflondon.police.uk

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# **NBCC NEWS**





### Sign Up To Receive the NBCC Newsletter

Be the first to find out the latest news, campaigns, crime prevention guidance and support for businesses by signing up to receive the NBCC newsletter straight to your inbox.





### Equipment Theft (Prevention) Bill: Call for evidence

The theft of hand-held power tools has a significant impact on tradespeople's business, such as plumbers, carpenters, and builders. These tradespeople tend to operate as small businesses or sole traders and the theft of tools can have a significant impact on their ability to work, and therefore their livelihoods.

Following some excellent work by a number of people, including Paul Fagg from the NBCC, the Government has released a Call for Evidence on the security marking of tools and equipment.

Included in the document is a proposal that hand tools, with an RRP over a specified threshold, will be required to be forensically marked and registered on a database before sale.

The Equipment Theft (Prevention) Bill is a private members bill which has Government support. It was introduced to Parliament by Greg Smith MP on 16 June 2022 and is sponsored by Lord Blencathra in the House of Lords, where it was introduced on 6 March 2023.

The purpose of the Bill is to prevent the theft of machinery and equipment used by the agricultural sector, in particular quad bikes and All-Terrain Vehicles (ATVs).



The Government is asking for feedback and thoughts on the proposed bill particularly from those who may be affected by the proposals should they become legislation, including manufacturers, dealers, retailers, forensic marking companies, trade associations, tradespeople, and law enforcement practitioners.

It will run for 8 weeks from 18 May 2023 to 13 July 2023.

How to Respond?

**Respond online** 



### **NBCC** team on the road

The NBCC have had a busy month again with a range of meetings and presentations.

On the 2nd May, NBCC lead Patrick Holdaway presented at a national **Retail Charity Association** meeting, providing advice and answering questions in relation to the challenges shown on page 3.

On the 9th May, Patrick and Paul attended the **ORIS Forums Risk Summit** in Stratford Upon Avon where
Patrick presented on the work of the NBCC to the audience,
which totalled around 180 and included an eclectic mix of
retailers and health and safety leads.



A trip to Blackburn on the 17th May followed where Patrick supported **Retailers Against Crime and the Lancashire Partnership Against Crime** at their conference with another presentation on the work of the NBCC.

The last conference of the month was in Birmingham on the 25th of May at an event held by the **Chartered Trading Standards Institute**. Here Patrick talked about the work taking place around the tobacco track and trace legislation and how the NBCC plan to use it to help reduce the theft of tobacco. Patrick also highlighted the guidance and free knife training offered to retailers on the NBCC website. This topic is particularly relevant given the focus on stopping the selling of knives to young people.

Knife guidance and training



Safer Business Network in partnership with the Metropolitan Police are holding a series of Safer Business Action (#SaBA) Days across the months of May and June in several of town centres across London, to help tackle local crime and anti-social behaviour impacting the business community.

The objective of the SaBA days is to deliver a focussed operation with joint patrols, the targeted intervention of prolific offenders and a range of crime prevention activity supported by the National Business Crime Centre and a variety of their members and their security partners.

They are defining the last few details and hosting a steering group meeting every Monday to work with partners and businesses to make this a success.

### **Dates**

- Stratford the 8th of June
- Bromley Town Centre the 15th of June
- Lewisham Town Centre the 21st of June

For more information or to get involved contact:

admin@saferbusiness.org.uk



### Abuse of Staff and Volunteers in Charity Shops: A Rising Concern

The retail sector has seen a worrying rise in abuse and violence towards shop teams.

Unfortunately, charity shops are not immune to this trend, with growing reports of staff and volunteers facing abuse and even being assaulted in extreme cases. The British Retail Consortium reports that levels of abuse and violence have almost doubled compared to 2019/20.

Charity shops hold an indispensable position in our communities. Charity retailers not only raise over £360 million annually for charities, but they also make a significant contribution to environmental sustainability. By promoting reuse, they also aid in reducing carbon emissions. Typically, a charity shop operates with a full-time manager, two part-time staff, and a team of around 15 volunteers. This approach ensures that the shop is efficiently run and raises as much as possible for charity. A particular challenge within charity shops is that staff and volunteers are often away from the shop floor due to the requirement to sort, value, price and steam clean donated items. This reduces the number

of people in the public areas of shops available to spot signs of potential trouble.

Whilst the number of charity shops remains at around 10,000, the closure of many well-known high street retail chains means that in some areas charity shops are more likely to be targeted by shoplifters and pickpockets as other shops have closed. Increasingly charity shops are investing in CCTV, panic alarms and other security measures in response to problems in specific areas.



Charity shops saw an increase in incidents of abuse following the end of Covid-19 lockdowns. Whilst trigger points such as promoting people to wear face coverings and restrictions on donations are long in the past - increased levels of impatience and hostility persist. The current cost of living crisis has seen economic crimes coming to the fore. This can be straightforward theft of stock or more subtle methods such as switching price tags.

Shoplifters and pickpockets can often be abusive towards staff and volunteers if they feel their activities are being interrupted or monitored. Staff training can reduce the risk by helping de-escalate situations, but even with this shoplifters or pickpockets can become abusive and threatening. Likewise, shop teams often have to deal with people who are under the influence of drugs or alcohol and can unpredictably become abusive due to this. Staff and volunteers are also exposed to people who make illegal racist or sexist remarks.

The route to supporting staff and volunteers is training, support, additional security measures, ensuring that every incident is reported and that the police are in a position to attend incidents and to pursue the prosecution of offenders.

The NBCC has produced a suite of training videos designed to help staff who work in a retail setting in the areas of personal safety and de-escalation, saying no - refusing service, deterring and interacting with thieves and handling disruptive behaviour:

**Shopworker Training Videos** 



#### National Crime Reduction Standards

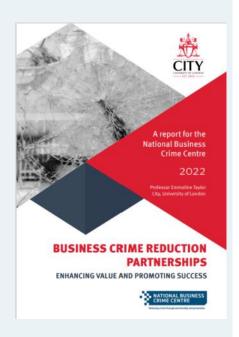
Since the release of Professor Emmeline Taylor's report on BCRPs a lot of work has taken place. The newly appointed National Standards Board have been meeting regularly to drive an ambitious agenda. A key objective is to improve the accreditation process for local crime partnerships and encourage greater take up. The Board have identified a particular need for Business Improvement Districts (BIDs) to become accredited as part of their safe and secure agenda.

### **Introducing the New National Standards Board**

A new Standards Board has been established by the NBCC with them providing the secretariat support. Professor Emmeline Taylor chairs the group, which includes a wide range of expert members including:

- Police CPI, the accrediting organisation
- the two assessing bodies National Association of BCRPs and National Business Crime Solution
- crime partnerships Safer Business Network, Brighton BCRP and Retailers Against Crime
- British BIDs and the BID Foundation
- retailers including JD Sports, Co-op and Boots

We are delighted to welcome our new members and are grateful for their participation.



### **Objectives and Updates**

One of the first actions of the group was to review the Standards in light of the feedback that came from the survey carried out by Prof. Taylor. The review has resulted in a more succinct version with areas considered a duplication or unnecessary removed. The focus is now developing a single assessment document, ensuring consistency and transparency, whoever carries out the assessment. These, and other documents, will be made available on the NBCC website so that there crime partnerships can carry out an early assessment as to their own standards before applying for the accreditation.

The accreditation logo is also being redesigned, making it clear for all to see that the crime partnership has attained the national standards, which will serve to provide reassurance and confidence to members, businesses and the local police that it is a well-run partnership.

Future work will look at how the information sharing process can be improved thereby increasing the critical information exchange between police and local businesses.

### National BCRP conference: London 6<sup>th</sup> July

City, University of London in collaboration with the NBCC are hosting the national BCRP conference on the 6<sup>th</sup> July 2023. The agenda has a stellar line up of speakers including PCC Katy Bourne, Prof Chris Turner (British BIDs), NABCP, NBCS, and many more from police, government and industry.

Places are free, but capacity is limited so don't delay and book a space using the following link (or search City University and BCRP) and use the password - **conference6723** 

https://www.city.ac.uk/news-and-events/events/2023/july/bcrp-conference



### New research

### **Commercial Victimisation Survey**

The Home Office have recently released their **Commercial Victimisation Survey**, which is an annual survey of businesses in England and Wales. Headline findings included an estimated 28% of all business premises had been a victim of any crime asked about in last 12 months. The most common type of crime was theft (15%) followed by burglary and vandalism, both at 9%.

<u>Crime against businesses: findings from the 2022 Commercial Victimisation Survey - GOV.UK (www.gov.uk)</u>



### **Fortress Stores**

Always with an eye out for new research the NBCC wanted to highlight a recent study carried out by Professor Emmeline Taylor on Fortress Stores.

This report outlines the findings from an in-depth study into 'most-at-risk stores', i.e. those with the highest rates of crime, threat and vulnerability. The project aimed to explore the risk mitigation strategies being deployed, their rationale, and how they are experienced by store associates. Companies located in 11 different countries took part in interviews and more than 30 stores were visited in person in six different countries.

For a copy of the report please visit.

https://www.ecrloss.com/research/fortress-stores-keeping-the-most-at-risk-grocery-stores-trading/

### **New York City**

The NBCC have a number of international links and pay particular attention the USA, who are experiencing increasing levels of organised retail crime. With in excess of 16,000 different law enforcement agencies across the US coordination will always be a challenge, however there are some excellent innovations taking place. New York has recently released their strategy, Combatting Retail Theft in New York City, to tackle the issue through prevention, intervention and enforcement.

We will be watching with interest to see how this is implemented.

combating-retail-theft-report-may-17-2023.pdf (nyc.gov)



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Committee:	Date:
CoL Police Authority Board	28 June 2023
Subject:	Public
The City of London Police Pension Board – Review of	
Activities for the period 1 April 2022 to 31 March 2023	
Which outcomes in the City Corporation's Corporate	N/A
Plan does this proposal aim to impact directly?	
Does this proposal require extra revenue and/or	N/A
capital spending?	
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the	N/A
Chamberlain's Department?	
Report of:	For Information
The Chamberlain	
Report author:	
Graham Newman – Chamberlain's Department	

### **Summary**

This report summarises the activities of the Police Pensions Board (the Board) for the period 1 April 2022 to 31 March 2023. The Police Pension Scheme Regulations 2015 provided for the establishment of a Board with the responsibility of assisting the Scheme Manager (the Commissioner of the City of London Police) in ensuring the efficient and effective governance and administration of the Police Pension Scheme (PPS).

Over the last twelve months the Board:

- continues to review the working practices of the City of London Police Pensions
  Office including reviews of all letters and documents issued to scheme members,
  prospective scheme members, leavers and retirees;
- monitored and where appropriate updated the Board's Risk Register; and
- continues to undertake online training modules with the Pensions Regulator's Toolkit.

The training needs of all Board Members continues to be monitored and training provided as required.

#### Recommendation

Members are asked to note this report.

### **Main Report**

### **Background**

- 1. The Public Services Pensions Act 2013 (the 2013 Act) included several provisions regarding better governance and improved accountability for all public-sector pension schemes. As a result, the Police Pension Scheme Regulations 2015 provided for the establishment of a Board with the responsibility of assisting the Scheme Manager in ensuring the efficient and effective governance and administration of the Police Pension Scheme (PPS).
- 2. The Scheme Manager for the City of London Police Pension Scheme is the City of London Police Commissioner, with responsibility for the administration of the Scheme delegated to the Chamberlain of the City of London Corporation.

### The Role of the Police Pension Board

- 3. The Pension Board sits in an oversight role, to assist the Scheme Manager with ensuring the administration of the Scheme complies with
  - the Regulations;
  - other legislation relating to the governance and administration of the Scheme; and
  - the requirements imposed by The Pensions Regulator in relation to the Scheme.
- 4. In accordance with the Regulations, the structure of the Board must include an equal number of scheme member and scheme employer representatives. The City of London Police Pension Board consists of 3 scheme member representatives and 3 scheme employer representatives.
- 5. The 2013 Act makes it a legal requirement that members of the Board do not have a conflict of interest and therefore all members are expected to identify, monitor and manage any potential, actual or perceived conflicts of interest. The Members of the Board are set out below, and Appendix A sets out the attendance record of each Board Member.

Scheme Employer Representatives:

Alderman Alexander Barr (Deputy Chairman since 25 April 2022) –

**Elected Member** 

Superintendent Helen Isaac Serving CoL Police Officer

Mr Henry Colthurst – Elected Member

Scheme Member Representatives:

Mr John Todd (Chairman since 25 April 2022) – Retired

CoL Police Officer

Sergeant Michael Reed (Until 11 July 2022) Serving CoL Police

Officer

Mr Timothy Parsons (Until 10 March 2023) Retired CoL Police

Officer

Mr Ray Eaglesmith (From 15 February 2023) Serving CoL

Police Officer

Mr James Halkett (From 22 March 2023) Serving CoL Police

Officer

6. Under the 2015 Police Pension Regulations (Regulation 14), the Chair and Deputy Chair of the Police Pensions Board must not both be employer representatives or scheme member representatives. In addition, if the Scheme Manager does not appoint an independent Chair, then the Chair and Deputy Chair must alternate their roles at intervals agreed by the Police Pensions Board. Currently this is every year. For the avoidance of doubt "independent" means neither an employer representative nor a scheme member representative.

### **Activities of the Board**

7. Since 1 April 2022 three meetings have been held – 7 June 2022, 11 October 2022 and 10 March 2023. It is expected that there will continue to be 3 meetings held in every year.

### **Training**

- 8. Board Members have certain legal responsibilities and must be conversant with the PPS Regulations and the governance and administration of the Scheme to enable them to exercise their role as a Board Member.
- 9. Members are expected to keep their knowledge and understanding requirements under review. This will allow the training plan to be reviewed and updated as required to meet the training needs.
- 10. The Pensions Regulator has created an online learning programme, the Trustee Toolkit. The Toolkit is aimed at the board members of occupational pension schemes and Police Pension Board Members have been provided with the necessary details and are expected to undertake all 7 training modules. Completion of the Trustee Toolkit is mandatory for all Board Members and the status of each Member's training is reviewed periodically. It should be noted that as at 10 March 2023, all training modules had been completed by the incumbent Members of the Board.
- 11. In addition to the training modules provided by the Pensions Regulator, the Pensions Office continues to provide training sessions to Members. A training session in respect of the McCloud Remedy was given at the June 2022 meeting.

### Annual Schedule of Events

12. In order that the Board is able to monitor and oversee the administration of the Police Pension Scheme an Annual Schedule of Events to illustrate the tasks carried out by the Pensions Office, their deadlines and the actual completion dates of each task is maintained. The Schedule is updated as required and is a standing agenda item for each Board meeting.

### Risk Register

13. A risk register has been created to cover the risks in respect of the City of London Police Pension Scheme. The Register is a standing agenda item for each Board meeting and means that potential risks are continually assessed, reviewed and amended or added to or removed from the Register as deemed appropriate.

### **Documentation and Communication**

14. The Board continues to review the working practices of the City of London Police Pensions Office, including all letters and documents issued to members, prospective members, leavers and retirees to ensure optimum clarity as well as accuracy.

### Data Protection Act 2018 (GDPR)

- 15. On 25 May 2018 General Data Protection Regulations were introduced. Part of the requirement of pension schemes is to clearly communicate data use and retention. To meet this requirement, the Scheme Manager of City of London Police Pension Scheme must issue a privacy statement to scheme members.
- 16. A copy of the City of London Police Force's generic privacy statement was included with the 2019 annual benefit statement that was issued to all serving Police Officers by the Pensions Office. A copy of the privacy statement was also sent separately to all retired officers. A copy of the privacy statement is available to officers upon request.

### Breaches of Data Security (Information Commissioner's Office (ICO) GDPR)

17. There were no known breaches during the year.

### Breaches of Pension Law (The Pensions Regulator (TPR) code of practice)

18. There were no known breaches during the year.

### Lord Chancellor and Secretary of State for Justice v McCloud and others

- 19. The Court of Appeal has ruled that reforms made to the judges' and firefighters' pension schemes were discriminatory on the grounds of age. It was determined that the reforms made to all public sector pensions schemes, including the PPS, were also be deemed to be discriminatory on the same grounds and all public sector pension schemes will need to review their regulations and possibly make amendments to them.
- 20. On 10 March 2022 the Public Service Pension and Judicial Offices Act 2022 (the Act) received Royal Assent. The main purpose of the Act was to support the implementation of the McCloud remedy in the public service pension schemes and is to be implemented in two phases.
- 21. Phase one took effect from 1 April 2022 and moved all remaining active members of the 'legacy' pension schemes (the Police Pension Schemes 1987 and 2006) into the new scheme (the Police Pension Scheme 2015).
- 22. Phase two will be in respect of the implementation of the deferred choice underpin and will give eligible members the choice between legacy scheme and new scheme membership for the period 1 April 2015 and 31 March 2022.
- 23. The Act confirms that Phase two must be implemented by 1 October 2023 at the latest. Further consultation has taken place and we await the formal regulatory changes are required to allow this to happen.
- 24. The Pensions Office continues to attend several technical working groups in respect of the Remedy and a dedicated webpage has been set up to communicate all relevant information to officers as it is released.

### Conclusions

- 25. The Police Pension Board was created with reference to the Public Services Pensions Act 2013 and the Police Pension Scheme Regulations 2015. The Board has met three times in 2022/23 and Board Members are aware that they should ensure their knowledge of the Scheme is up-to-date in order that they remain compliant with their legal requirements.
- 26. The Board continues to review the working practices of the City of London Police Pensions Office and regularly monitors all letters and documents issued to members, prospective members, leavers and retirees. The Board maintains a Risk Register and an approved Breaches Policy.

### **Appendices:**

Appendix A – Board Member Record of Attendance

**Contact:** Graham Newman

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### Police Pension Board - Board Member Record of Attendance

	07/06/2022	10/10/2022	10/03/2023
Alexander Barr			X
Helen Isaac	Χ		
Henry Colthurst	Χ		X
John Todd	Χ	X	X
Mike Reed (Resigned 11		n/a	n/a
July 2022)			
Timothy Parsons	Χ	X	X
(resigned 10 March 2023)			
Ray Eaglesmith	n/a	n/a	X
(Appointed 15 February			
2023)			

# Agenda Item 15

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted



# Agenda Item 16a

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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# Agenda Item 16b

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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